



10 YEAR LIMITED WARRANTY

Call for 888-236-3044 for Warranty Service

Your Cloud Easy Bed has a 10 Year Limited Warranty, subject to the terms and conditions set forth herein.

The Purchaser Must show original proof of purchase for the warranty to be valid.

The decision for repair or replacement of the defective parts under this limited warranty is at the option and sole discretion of the manufacture.

Year 1: Full Coverage of the Parts and Labor (The complete bed including mattress)

This bed and mattress are warranted by the manufacture against defects and workmanship for a period of one year from the date of the purchase. During this time, the manufacturer will repair or replace, at no cost to the original purchaser, any part found to be defective by the manufacture. **During this period, the manufacture through its designated representative ServeCo, will provide in-Home Service by calling 888-236-3044.** Please have your original invoice / receipt in hand when calling with questions and / or for service. Additionally, any mattress that is stained or soiled voids the warranty for the mattress.

Year 2-10: Full Coverage Mechanical Parts

During years 2 through 10, the manufacture will offer mechanical replacement parts for any mechanical base part to be found defective. The purchaser shall pay all shipping costs for parts and installation labor related to the delivery and replacement to the defective part.

The manufacture's liability is limited to the replacement of the defective mechanical only.

This does not apply to the mattress, fabrics and foam, electrical components, lift motors, and massage motors or wood components. **During this period, the manufacturer or its designated representative will provide in home service at customer expense if desired by the customer.**

Additional Term and Conditions:

This warranty is void and does not apply:

- To any damage caused by user
- If any parts are altered
- If damage occurred during transit or by mishandling
- If product is subjected to physical or electrical abuse or misuse or any act of nature
- If load capacity is exceeded in accordance with the Owner's Manual

There shall be no liability on the part of the manufacture and their respective parent companies, subsidiaries, divisions or affiliates for any special, indirect, incidental or consequential damages or other damages, claim or loss not expressly covered by terms of the Limited Warranty.