



HSN Getting Started for StrikeForce Technologies, Inc.

Thank-you for purchasing StrikeForce's universal license for both GuardedID and MobileTrust. One purchase provides you with two great products which enhance your online privacy and protection.

GuardedID® supports PC's and Mac computers

MobileTrust® supports mobile devices running iOS or Android operating systems.

In order to use your StrikeForce product you must follow these two steps:

1. Enroll your Activation Key on the SFT User License Management Portal (SCloud). **You only need to perform this steps once.**
2. Download and install the Guardedid® or MobileTrust® software on the device that you want to have protected. **You need to perform this step for every device that you want to protect.**

1. Activation Key Enrollment

To enroll your license key on the SFT Cloud Portal you need to perform the following steps.

Type www.GetStrikeForce.com for the website to register/enroll your license key, email address and password.

[Click Here](#) for a detailed description of the Activation Enrollment process.

Common Problems:

Customers receive error messages entering their Activation Key because of the following reasons:

1. When you enter the 16 character Activation Key, you need to type the dashes as well as the letters and numbers.
2. The customer is entering a 'O' instead of a zero, '0'. Or any letter that can be mis-interpreted as a number.
3. The customer is trying to active their license key more than once. The Activation Key Enrollment needs to be only performed **once** regardless of how many devices the software is going to be used on.
4. To verify your license activation, confirm your password and manage you devices, go to the SFT SCloud Portal, <https://h8s3.oobauth.net/scloud/> and enter the email and password which you used to activate your license key.
5. When I type www.GetStrikeForce.com I get an error message that the site may be a trick or harmful to my system. What is the problem ?

Answer: The warnings are advising you that the URL is a redirect to another page. We do this to make it easier for users to type in the correct URL. The actual form is at <https://www.strikeforcecpg.com/getstrikeforce>.

2. Product Download and Activation

After you have enrolled your license key in Step 1, you can now download our software to your desktop or mobile devices and enter the activation license key from step 1.

GuardedID® Download and Installation (desktop / laptop)

GuardedID® runs on PC's and Mac's. There are different download links for PC's and for Mac's

Type <https://www.strikeforcecpg.com/downloads/guardedid/> and click to download the version that's right for your device, then click "Run". If asked for permission to continue, choose to "Always Allow" the actions.

After GuardedID® is installed on your computer, you need to activate the product by following these steps:

1. Right-click the GuardedID taskbar icon
2. Select Manage License to open GuardedID's License Manager window
3. Enter your 24-character Activation Key (including dashes) into the text box labeled "License Key"
4. Click the Activate button.

Click here to view detailed instructions for activating [GuardedID® for Windows](#)

Click here to view detailed instructions for activating [GuardedID® for Mac](#).

MobileTrust® Download and Activation

MobileTrust® runs on iOS and Android-based mobile devices and is an app which needs to be downloaded and installed on your mobile device by going to either the [Apple App Store](#) or the [Google Play Store](#).

You can also go to www.strikeforcecpg.com and click on Downloads to get to the appropriate app store.

After installing the MobileTrust® app, you will be greeted with Logon Screen:

- In the "Email" field, enter the email address you registered in Step 1 above.
- In the "Password" field, enter the password you created in Step 1 above.
- You may now tick the box that indicates "Keep me logged in" if you would like to save your login credentials and have the app automatically log you in next time.

If you do not remember your password, you may click the "Recover Password" link on this page to be guided through resetting your password. You may now press "Login".

[Click here](#) to view detailed instructions for activating MobileTrust® for iOS.

[Click here](#) to view detailed instructions for activating MobileTrust® for Android.

3. SCloud - User License Management Portal

SCloud is the StrikeForce cloud-based license manager is a customer portal used to manage your license/subscription and all devices that are associated with your subscription.

This is the place to go to:

- see how many devices are activated for a specific license key
- see when your subscription expires
- to de-activate a device so that the license you can used on another device
- reset your license password

The url for the SCloud is: <https://h8s3.oobauth.net/scloud>

4. Common Problems:

1. *I purchased StrikeForce and it is supposed to cover two different devices I tried to put it on my computer being that I already put it on my phone and it said already been used. What do I need to do?*

You do not have to re-register your license key for each device. Once you register your license with our cloud-based license manager called SCloud via the www.GetStrikeForce.com website you can download and install our software on as many devices as you have on your license. Logon into Scloud (<https://sft.oobauth.net/scloud>) to view the devices and number of licenses used.

2. I lost my License code and need to know what to do.

Logon into Scloud (<https://sft.oobauth.net/scloud>) with your email and password to view your license key(s).

Visit www.support.strikeforcecpg.com for additional FAQ's.

How do I activate and install StrikeForce Universal license

You should have received a product insert card which has your **Activation Key** printed on it. In order to download the software, you must first register this **Activation Key** using the URL printed on the product insert card. Here is a direct link to Activate your license key:

[GuardedID & MobileTrust - Activation Key Registration](#)

The registration page linked above will ask you to enter the following information:

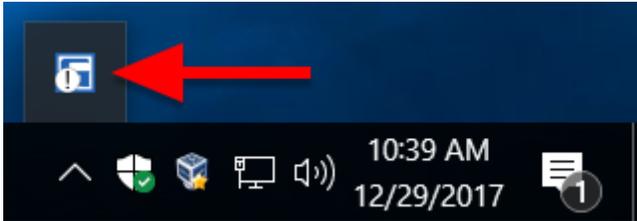
1. **Email Address** (please enter a valid email address which you would like to register your Activation Key to)
2. **Confirm Email Address** (confirm the email address you have entered by typing it again)
3. **Password** (create a password you would like to use for managing your product license(s) and logging in to MobileTrust)
4. **Confirm Password** (confirm the password you have entered by typing it again)
5. **Activation Key** (enter your Activation Key exactly as it is printed on your product insert card including dashes/hyphens)
6. **Profile Name** (create a short, easily identifiable nickname for this Activation Key)

Once you have entered the information listed above, check the "**I'm not a robot**" box and complete the verification challenge if it presents one. Lastly, click the "**SUBMIT**" button and wait for the success confirmation message at the top of the form. Once you have received this success confirmation message, click the [download pages](#) link on the page to access the downloads for GuardedID and MobileTrust. In addition, you will receive an email from us which also contains these download links.

How To Activate GuardedID (Windows)

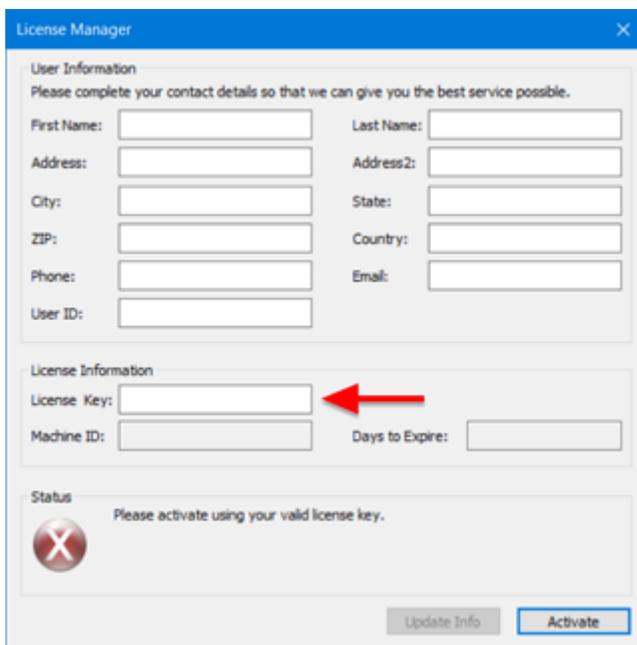
To activate GuardedID after it has been installed, perform the following steps:

Step 1: Locate the GuardedID taskbar icon:



Step 2: Click the icon to open the **License Manager**.

Step 3: Type your full **Activation Key** *including dashes* (Example: ABCD-1234-ABCD-1234-ABCD) in to the **License Key** text box:

A screenshot of the License Manager window. The window has a blue title bar and a close button. It contains three sections: 'User Information' with fields for First Name, Last Name, Address, Address2, City, State, ZIP, Country, Phone, Email, and User ID; 'License Information' with fields for License Key, Machine ID, and Days to Expire; and 'Status' with a message 'Please activate using your valid license key.' and a red 'X' icon. The 'License Key' field is highlighted with a red arrow pointing to it from the right. At the bottom, there are 'Update Info' and 'Activate' buttons.

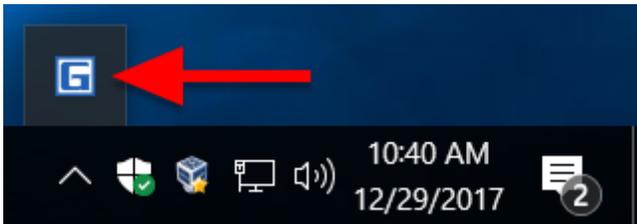
Step 4: Click the **Activate** button, then wait for the activation confirmation message:

The screenshot shows a 'License Manager' window with the following sections:

- User Information:** Fields for First Name, Last Name, Address, Address2, City, State, ZIP, Country, Phone, Email, and User ID.
- License Information:** Fields for License Key, Machine ID, and Days to Expire.
- Status:** A green checkmark icon and the text 'Activated with a valid license.' A red arrow points to this text. Below it is the instruction 'Click Finish to exit.'

Buttons at the bottom include 'Update Info' and 'Finish'.

Step 5: GuardedID is now activated and its taskbar icon no longer shows a warning symbol:



Please contact StrikeForce Technical Support if you encounter an error during the activation process at www.support.strikeforcecpg.com.

How To Activate GuardedID (Mac)

To activate GuardedID after it has been installed, perform the following steps:

Step 1: Locate the GuardedID dock icon (if this icon is not shown, you can manually launch GuardedID from your **Applications** folder):

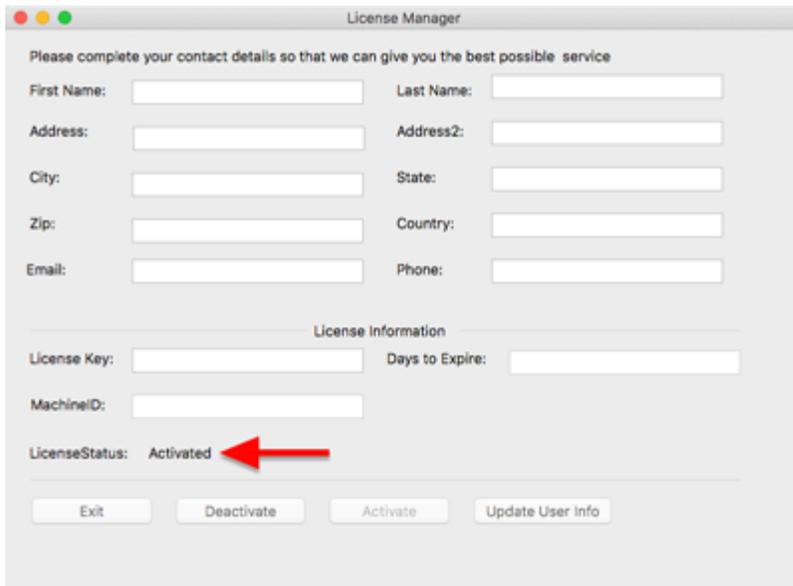


Step 2: Click the icon to open the **License Manager**.

Step 3: Type your full **Activation Key** *including dashes* (Example: ABCD-1234-ABCD-1234-ABCD) in to the **License Key** text box:

A screenshot of the License Manager application window. The window title is "License Manager". It contains a form with the following fields: First Name, Last Name, Address, Address2, City, State, Zip, Country, Email, and Phone. Below these fields is a section titled "License Information" with fields for License Key and MachineID. The License Key field has a red arrow pointing to it from the text "License Key:". At the bottom of the window, there are four buttons: Exit, Deactivate, Activate, and Update User Info. The LicenseStatus is displayed as "Not Activated".

Step 4: Click the **Activate** button, then wait for the activation confirmation message:



Step 5: GuardedID is now activated and its taskbar icon no longer shows a warning symbol:



Please contact StrikeForce Technical Support if you encounter an error during the activation process at www.support.strikeforcecpg.com.

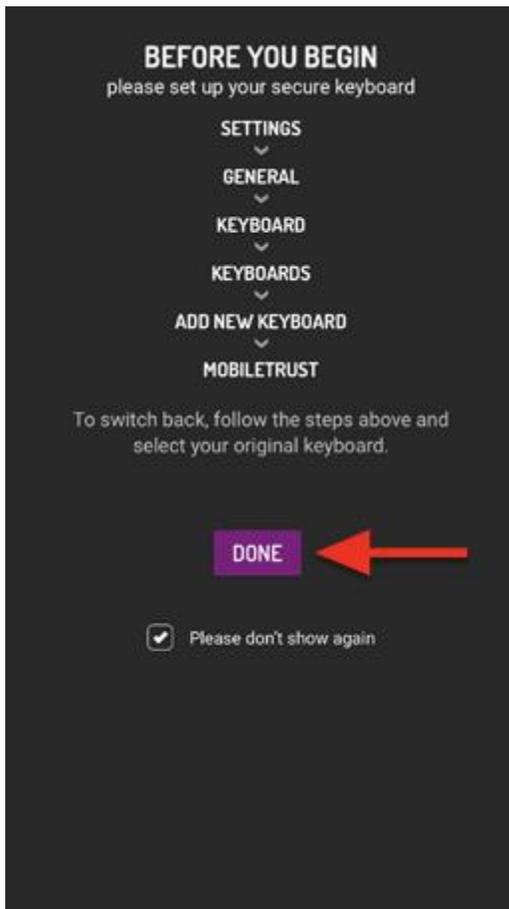
How To Activate MobileTrust (iOS)

To activate the MobileTrust app after it has been installed, perform the following steps:

Step 1: Open the MobileTrust app.

Step 2: Log in with the same email address and password you set when you enrolled your **Activation Key**.

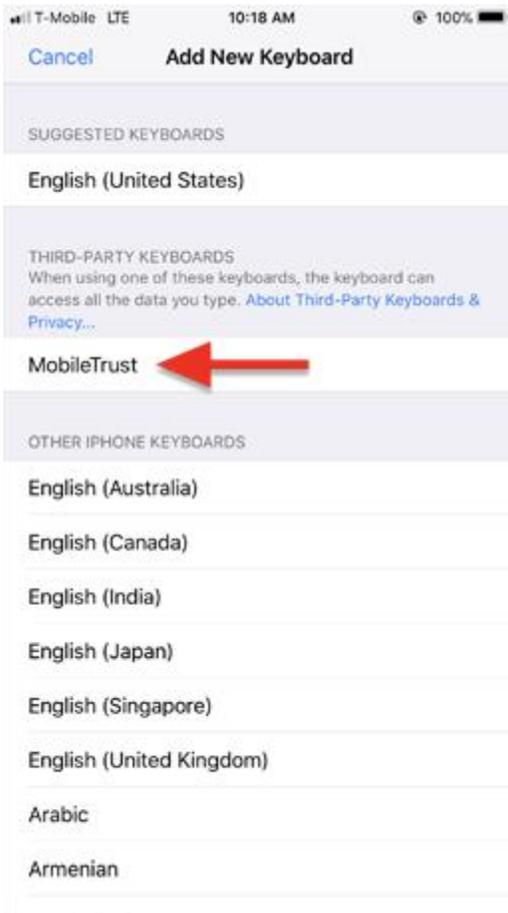
Step 3: Tap the **DONE** button to finish logging in:



Step 4: Close the MobileTrust app, then go to

"Settings > General > Keyboard > Keyboards > Add New Keyboard..."

Step 5: In the list of keyboards, tap **MobileTrust**:



Step 6: MobileTrust is now activated and the Secure Keyboard is ready to be used. You can now switch to the Secure Keyboard by tapping and holding the **Globe** key on the default system keyboard then by selecting **Secure Keyboard - MobileTrust**:

New Message

Cancel

To:

The image shows a close-up of an iPhone keyboard with a selection menu overlaid. The menu items are: 'Keyboard Settings...' (with an upward arrow icon), 'English (US)', 'Emoji', and 'Secure Keyboard — MobileTrust English' (highlighted in blue). Below the menu are three keyboard icons: a standard QWERTY keyboard, the selected 'Secure Keyboard', and another keyboard icon. At the bottom of the keyboard, a red arrow points to the 'space' key.

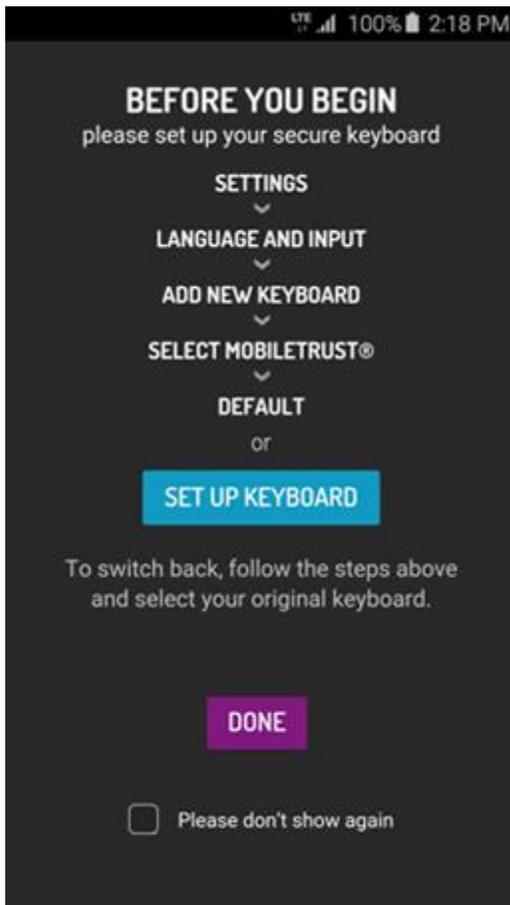
How To Activate MobileTrust (Android)

To activate the MobileTrust app after it has been installed, perform the following steps:

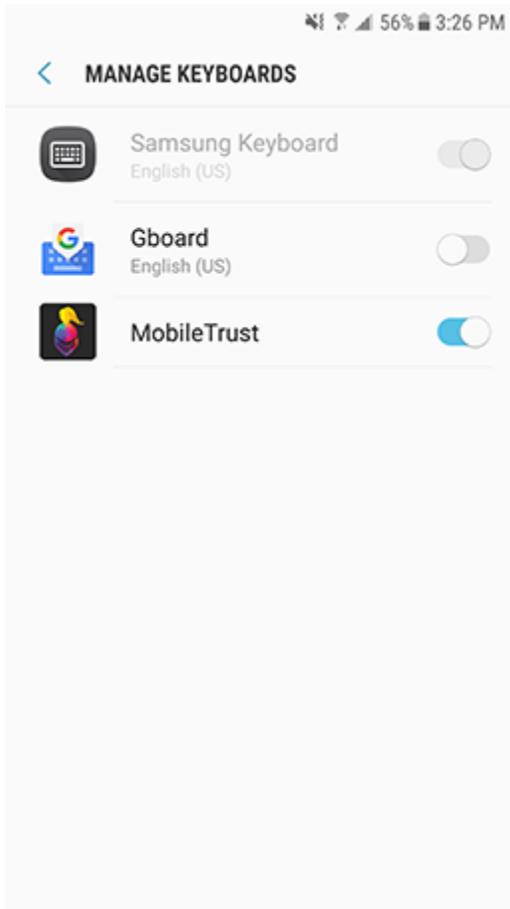
Step 1: Open the MobileTrust app.

Step 2: Log in with the same email address and password you set when you enrolled your Activation Key.

Step 3: Tap the **SET UP KEYBOARD** button to open your device's keyboard settings:



Step 4: In the list of keyboards, toggle **MobileTrust** to the **enabled** position:



Step 5: Switch back to the MobileTrust app, then tap the **DONE** button.

Step 6: MobileTrust is now activated and the Secure Keyboard is ready to be used. You can now switch to the Secure Keyboard by tapping and holding the space bar on your default keyboard then by selecting MobileTrust Secure Keyboard.

