

WARRANTY

Fifteen Month Limited Warranty Bicycle Components

Mizari warrants that all new Electric Bikes/Scooters that are offered for sale by directly or authorized dealers and distributors are warranted to the original retail purchaser/customer against manufacturing defects in materials and/or workmanship for a period of fifteen (15) months from the date of original retail purchase. If a part fails under normal operating conditions, then will replace the part. However, the warranty is void should a bike part fail due to damage caused by ridererror, abuse, or negligence or if the bike has been modified or customized.

Mizari warrants to the original purchaser/customer that the battery is free of defects in material and workmanship for one year. The defective product will be replaced or repaired if met under certain pre-conditions. The original receipt of purchase is required to establish proof of purchase and warranty date and must be provided to for all warranty claims. Shipping costs are an additional charge - the customer shall be responsible for the shipping or transportation costs incurred in returning the battery to Mizari for evaluation. Shipping charges for the replacement battery that is mailed back to the customer may be waived under certain circumstances. Please contact Mizari directly to determine battery replacement.

Damage During Shipping

Although damage to the bike during shipping is not covered by this limited warranty, Mizari will offer to fix or replace the item damaged to the best of our ability. Damage claims are very time sensitive and it is your responsibility to notify us immediately when delivery is made and the bike/scooter is discovered damaged.

Please inspect the bike/scooter and packaging when received. If damage is discovered, please contact us immediately.

Mizari Warranty Support can be reached at 1-877-506-4900