

# Warranty Information

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## 10-YEAR LIMITED WARRANTY

### WHAT IS COVERED

This warranty covers any defects in materials or workmanship under the conditions and exceptions stated below.

### HOW LONG COVERAGE LASTS

This warranty runs for up to ten (10) years from the date of purchase, according to the tiers set forth below.

### WHAT LUCID® WILL DO

Lucid® is the administrator of the warranty for the adjustable base.

#### YEARS 1-3:

Warranty covers defects in the workmanship or materials for a period of three (3) years from the date of purchase. Lucid® will send replacement parts for any defective part to the purchaser, and Lucid® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts.

#### YEARS 4-10:

During the years four (4) through ten (10) from the date of purchase, Lucid® will offer replacement parts for any defective mechanical part. Purchaser shall pay 1/7<sup>th</sup> of the replacement cost of the defective part multiplied by the number of years since three (3) years after the warranty commencement date and Lucid® shall bear the remainder of the cost of the replacement part. The purchaser

shall bear all labor and shipping costs associated with repair or replacement of the defective part(s). An exception to this is the metal frame, which is covered in full for the duration of the 10-year warranty.

### HOW TO GET SERVICE

E-mail "warranty@lucidmattress.com" to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

### HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### WARRANTY LIMITATIONS

This warranty excludes commercial use.

Purchaser must follow troubleshooting procedures as set forth by the manufacturer or its agents before warranty coverage may be granted.

At the sole discretion and direction of the manufacturer, parts demonstrated to be defective must be returned. The manufacturer will arrange all return shipping.

Warranty is void if purchased or transported outside the USA.

*The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. LUCID® shall not be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.*