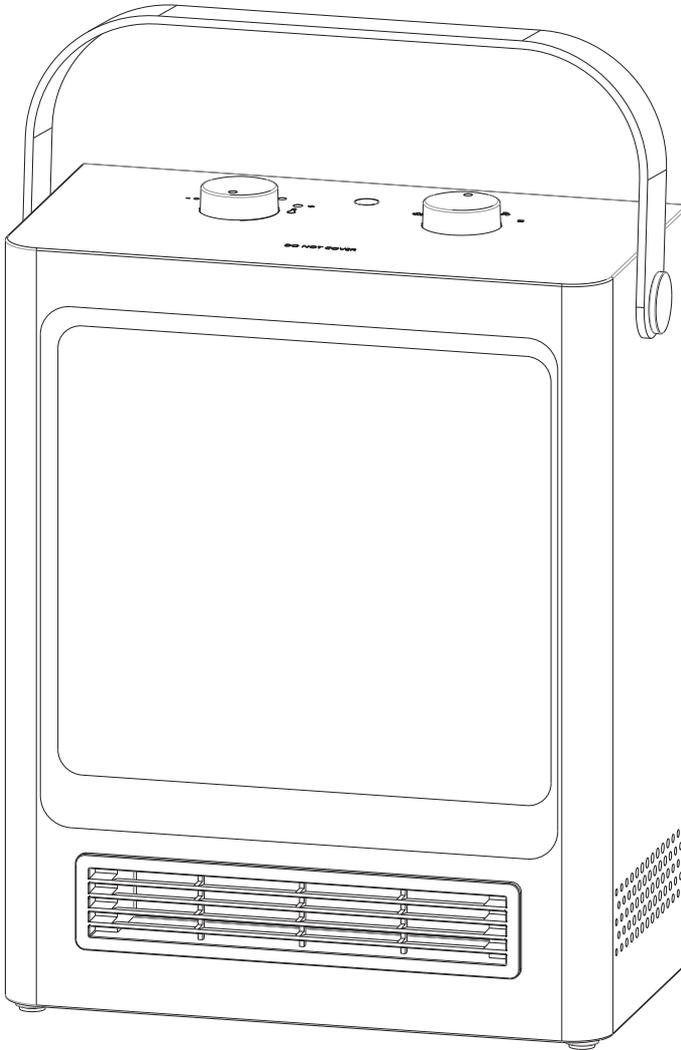




# Crackle Flame Heater

## Owner's Manual



English

Form #LP3000HTR  
06252025  
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**Models:**  
**LP3000HTR**  
**(all colors)**

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# Safety Warnings

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

 **DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

 **WARNING**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

Do not operate appliance with a damaged cord or plug. Discard product or return to an authorized service facility for examination or repair.

Unplug appliance before servicing.

Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar covering. Do not route cord under furniture, or appliances. Arrange cord away from traffic area and where it will be tripped over.

## READ AND SAVE THESE INSTRUCTIONS

**WARNING:** To reduce the risk of fire or electrical shock, DO NOT use the appliance with any Solid-State Speed Control Device.

**WARNING:** To reduce the risk of fire or electrical shock and injury to persons, DO NOT use in a window.

# Safety Warnings

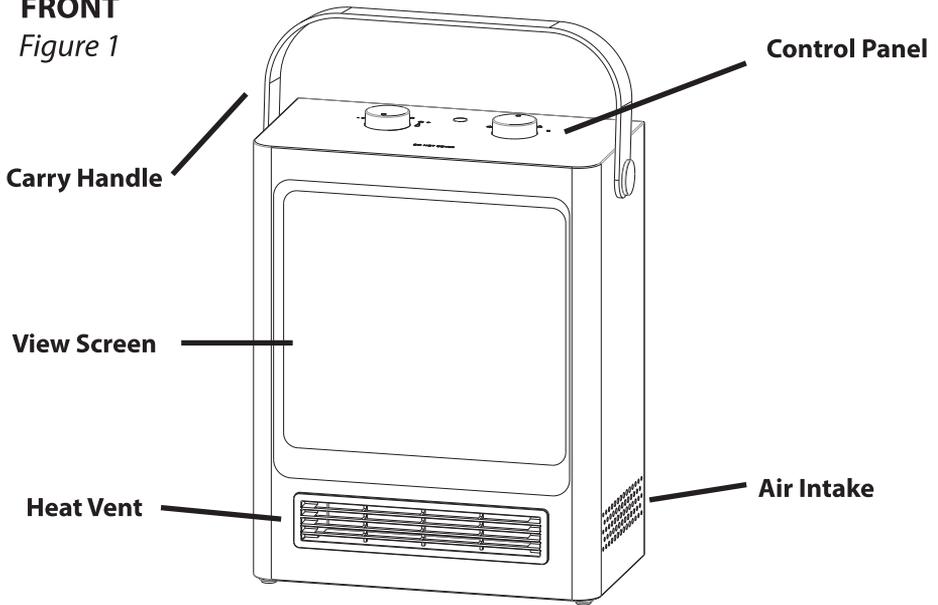
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet from the front of the appliance and keep them away from the sides and rear when the fan is plugged in.
- Keep heater away from children under the age of 8 unless supervised by an adult.
- This appliance is for indoor use only.
- Rating: This unit must be only connected to a 120V / 60 Hz grounded outlet.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children of less than 3 years should be kept away unless continuously supervised. Children should be supervised to ensure that they do not play with the appliance and remote control.
- Children under the age of 8 should only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children under the age of 8 should not plug in, regulate and clean the appliance or perform user maintenance.
- If you are in any doubt about the suitability of your electrical supply have it checked and, if necessary, modified by a qualified electrician.
- Never place the appliance where it may fall into a bath or other water container. Do not use or store where it may get wet or in the immediate surroundings of a bath or shower.
- This appliance may have hot parts inside. Do not use in areas where petrol, paint, or flammable liquids are used or stored or where their vapors are present. Do not use in conjunction with or directly next to an air freshener or similar products.
- Always plug directly into a wall socket. Never use with an extension cord as overloading may result in the cord overheating and catching fire.
- Do not handle any part of the plug or appliance with wet hands.
- Disconnect the power from the unit before dismantling, assembling or cleaning.
- The heater must not be located immediately below a power outlet.
- This heater has been tested and is safe to use. However, as with any electrical appliance - use it with care.
- Do not cover cord with throw rugs, runners, or similar coverings. Do not route under furniture or appliances.
- Do not disassemble the appliance as incorrect reassembly may result in electric shock.
- Avoid touching any moving parts within the appliance.
- Never insert fingers, pencils or any other objects through the guard.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never operate this appliance if the unit, cord or plug is damaged. Ensure the power cord is not stretched, exposed to sharp object edges, or routed under the unit.
- Any service other than regular cleaning should be performed by an authorized service representative. Failure to comply could result in a voided warranty.
- Never use the plug as a switch to start and turn off the heater. Use the provided power button located on the control panel.
- Do not cover the air inlet or outlet, or place items close to the unit which may restrict airflow, as this may present a fire risk.
- Always place the unit on a dry and stable surface. Do not move or tilt the unit.
- The heater is designed to be used at temperatures above -4° F (-20° C). If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the main power supply when not in use, or when moving or cleaning it. Do not pull the cord to unplug the heater.
- Keep the heater clean. Do not allow any object to enter the ventilation or exhaust opening as this may cause electric shock, fire, or damage to the heater.
- Suitable for dry locations only. Do not use on wet surfaces. Do not use in bathrooms, laundry areas or similar indoor locations.
- Do not run cord under carpeting.

**Contact the LivePure® Customer Service Center when service or repair is required. Call at 888-855-5426 to speak with a representative.**

# Introduction

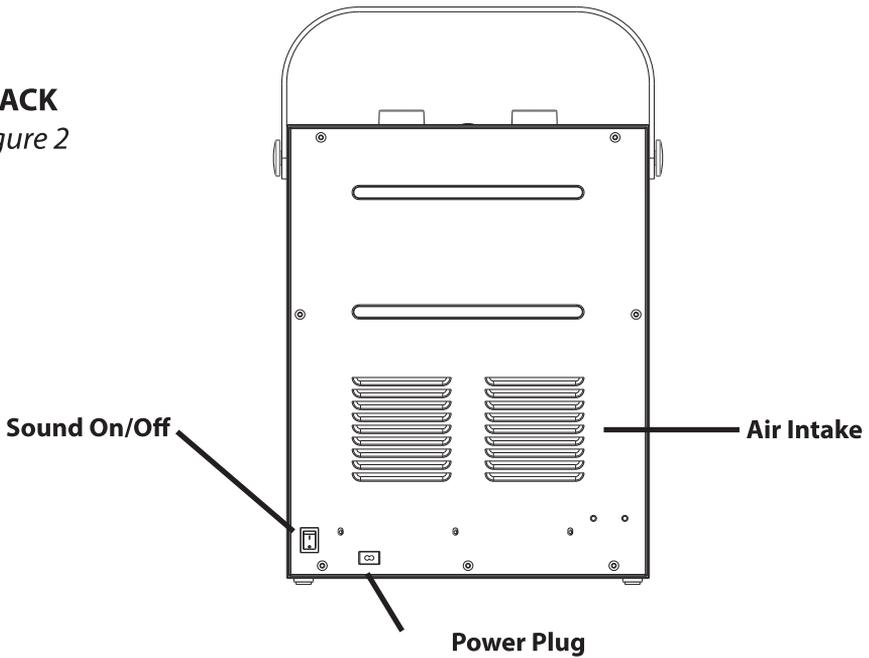
## FRONT

Figure 1



## BACK

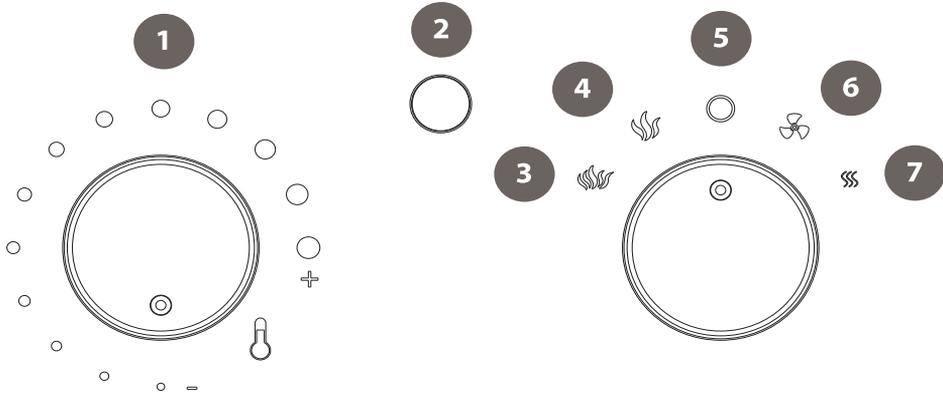
Figure 2



# Introduction

## Control Panel

Figure 3



1. Thermostat: Low temperature (-) High Temperature (+)
2. Power Indicator Light
3. High Heat (1500w)
4. Low Heat (750w)
5. Power Off
6. Fan Only
7. Heat Only No Flame

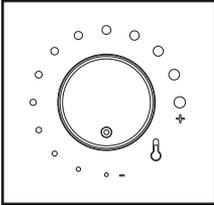
## Initial Set Up:

1. Carefully remove all packaging from unit.
2. Place unit on flat, level surface, away from flammable objects.
3. Plug unit directly into 120V AC electrical outlet. Do not use any extension cords.

# Operation

**NOTE:** It is normal for new units to produce an odor during the first few uses or after periods of storage. The fan motor may produce an odor which will dissipate within a week of use. No action is required.

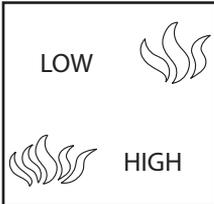
## Operation:



### Thermostat:

Turn knob to select desired temperature level. Once powered on, unit will run until desired temperature is reached.

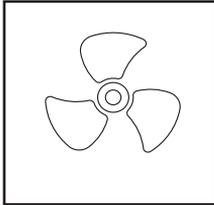
**Note:** No heat will be produced until a heating mode is selected.



### Heating:

To switch to heating mode, turn knob to low heat (750 w) or high heat (1500 w). Front view window will now display rolling flames.

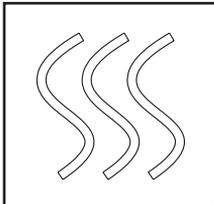
**Note:** Fan speed cannot be changed.



### Fan Only:

Operate fan function only.

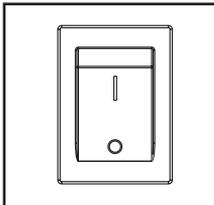
**Note:** No flames will be visible, no heat will be produced.



### Heat Only:

Operates heat only.

**Note:** No flames will be visible.



### Sound On/Off:

Turn crackle sounds on and off. See Figure 2.

# Cleaning & Storage

**WARNING:** Shut off the unit and unplug it before cleaning or performing any maintenance.

## Cleaning the Surface:

- Clean the heater with a duster or a soft damp cloth.
- Do not use chemical solvents (such as benzene, alcohol, or gasoline) as they may cause irreversible damage.
- Make sure no water enters the control panel or gaps in the casing.
- Do not run the unit until completely dry.
- Place the heater in its original box or cover to protect it from dust when not in use.
- Store it in a cool dry place.

# Troubleshooting

## Reset Heater

Your heater has a multilevel safety shut-off system designed to prevent overheating. Overheating may occur when the inlets or outlets are blocked. If this happens, the safety shut-off system cuts power to the heater and you must manually reset the heater.

1. Power heater Off, then unplug power cord.
2. Remove any obstructions.
3. Wait 5-10 minutes, allowing heater to cool down.
4. Plug in power cord and place heater in desired position.
5. Power heater On. Your heater should now function normally.

# Troubleshooting

## **Problem: No Power**

1. Make sure the power cord is plugged in.
2. Make sure there is power to the socket.
3. Ensure the power switch on the back of the unit is in the "On" position.

## **Problem: Strange Odor**

This is normal for new units and when the unit is used for the first time or after periods of storage. Odors should dissipate with use. No action is required.

Those who are sensitive to odors may consider running the unit in a well ventilated area during initial usage period.

## **Problem: Strong Vibration & Loud Noise**

1. Make sure the unit is placed on a flat surface.
2. Try putting an anti-vibration mat underneath the unit.
3. Unit may be damaged. Discontinue use and contact customer service.

**NOTE:** Crackling sound is expected.

**WARNING:** DO NOT attempt to take apart the unit by yourself. Doing so may void your warranty and cause damage to the heater or personal injury.

## **Technical Support**

If you need any assistance with setup, operation, or parts for your new LivePure® product, please call us. Our technical support staff is ready to help!

**USA/Canada: 888-855-5426**  
**Email: [info@livepureshop.com](mailto:info@livepureshop.com)**

Hours of operation are from 8:00 AM to 6:00 PM ET, Monday through Friday. You may also contact us online at **[www.livepureshop.com](http://www.livepureshop.com)**.

# Limited Warranty

Mindful, LLC makes the following limited warranty to the original residential user or consumer purchaser of the **Heater**: If any part of the **Heater** fails one (1) year from date of purchase due to a defect in material or workmanship, we will provide a replacement part free of charge. If no replacement part can be provided, we will replace your **Heater**. For two (2) years from date of purchase, if the **Heater** motor fails when operated and maintained according to instructions attached to or furnished with the product, Mindful, LLC will repair or, at our option, replace your **Heater** with an identical or comparable **Heater**. This warranty does not cover the pre-filter or HEPA filter. Failure to clean and/or maintain the **Heater**, including cleaning filters when necessary, will invalidate this warranty.

IF THE ORIGINAL RESIDENTIAL USER OR CONSUMER PURCHASER CEASES TO OWN THE **HEATER**, THIS WARRANTY AND ANY IMPLIED WARRANTY WHICH THEN REMAINS IN EFFECT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE VOIDED. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. THE DURATION OF ANY IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY LIMITED TO THE PERIOD OF THE EXPRESS WARRANTY SET FORTH ABOVE.

This warranty is voided if your **Heater** is not purchased and used in the USA or Canada.

This warranty excludes and does not cover defects, malfunctions, or failures of the **heater** which were caused by repairs by persons not authorized by us, use of parts, or accessories not authorized by us, mishandling, possession, or unreasonable use, including failure to provide reasonable and necessary maintenance. This warranty does not cover **heaters** used in commercial applications. There are no express or implied warranties as to commercial purchasers or users.

## What is not covered:

- Units that are sold “as is”, are used, or sold by unauthorized resellers (an unauthorized reseller is defined as any third-party reseller who has no official relationship with Mindful, LLC.). Mindful, LLC will have the final determination regarding who an unauthorized reseller is determined to be.
- Shipping or freight charges to return products for warranty service.
- Commercial or non-residential use or use inconsistent with the product instructions and manuals.
- The following parts (if included) are not covered: light bulbs, batteries, filters, remotes, etc.
- Defects or damage resulting from accident, misuse, abuse, alteration, fire, floods, or acts of God.
- Cosmetic damage (e.g., scratches, dents, chips, and other damage to finishes), unless such damage results from defects in materials and workmanship and is reported within 30 days from date of delivery.
- Units with original, factory installed model numbers removed, altered, or not easily determined.
- Damage resulting from improper packing of products returned for warranty service.
- Replacement parts, repair labor costs and/or replacement of a “failed” **heater** operated outside the United States and Canada.

# Limited Warranty

To obtain service, contact LivePure® Customer Service at 888-855-5426. You will be responsible for insurance and freight or other transportation to our factory service center. We will return the freight prepaid. The **Heater** should be properly packaged to avoid damage in transit since we will not be responsible for any such damage. Proof of purchase is required when requesting warranty service. The purchaser must present sales receipt or other document that establishes proof of purchase.

IN NO EVENT SHALL **LIVEPURE® COMPANY** BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE **HEATER**. YOUR SOLE REMEDY WILL BE REPAIR OR REPLACEMENT AS PROVIDED ABOVE. SOME AMERICAN STATES AND CANADIAN PROVINCES DO NOT ALLOW:

- LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS;
- THE EXCLUSION OR LIMITATION OF DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES; THE EXCLUSION OR INVALIDITY OF EXPRESS OR IMPLIED WARRANTIES IF THE USER CEASES TO OWN THE **HEATER**;
- THE LIMITATION OF THE REMEDIES AND RECOURSES AVAILABLE TO THE PURCHASER; OR THE INVALIDITY OF AN EXPRESS WARRANTY WHEN A PRODUCT IDENTIFIED BY BRAND NAME IS NOT USED (UNLESS SPECIFIC CONDITIONS ARE FULFILLED); SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

**To request warranty service, visit [www.livepureshop.com](http://www.livepureshop.com)  
or call (888) 855-5426**

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