

Frequently Asked Questions:

Arlo Essential Outdoor Camera 2K (2nd Generation)

This FAQ applies to the new Arlo Essential Outdoor Camera 2K (2nd Generation).

What are the key features of the Arlo Essential Outdoor Camera 2K (2nd Generation)?

- Motion Detection Alerts
- Color Night Vision
- Noise-Canceling Audio
- Integrated Spotlight
- Integrated Siren
- Weather Resistant
- Direct to Wi-Fi Connection

Is the Arlo Essential Outdoor Camera 2K (2nd Generation) completely wire-free?

Yes. The cameras are fully wire-free and powered with an integrated battery.

Can I remove the battery in my Arlo Essential Outdoor Camera 2K (2nd Generation)?

No. The battery in the camera is fully integrated and cannot be removed.

How do I charge/recharge my Arlo Essential Outdoor Camera 2K (2nd Generation)?

You can charge and recharge the camera with the indoor charging cable that is included with the camera.

You can use the Arlo Essential Solar Panel (2nd Generation)¹ and Arlo Essential Outdoor Charging Cable (2nd Generation)¹ to keep your camera outdoors with continuous power.



For more information, visit: [How do I charge my Arlo Essential Outdoor Camera \(2nd Generation\)?](#)

¹ Sold separately

What kind of charging cable can I use with my 2nd Generation Arlo Essential Outdoor Camera?

The camera comes with a USB-C charging cable that you can use to charge your camera indoors.

What kind of power adapter can I use with the indoor charging cable that came with my camera?

To charge your Arlo Essential Outdoor Camera 2K (2nd Generation), plug the included charging cable into any USB power source. Power sources with higher wattage charge your camera faster, Arlo recommends using at least 5V-2A.

Can I use the Arlo Essential Outdoor Camera 2K (2nd Generation) indoors and outdoors?

Yes. The cameras are weather resistant, wire-free, and outdoor compatible. They do not require a continuous AC power connection.

What is the minimum upload bandwidth speed required?

You must have a high-speed Internet connection that can sustain a minimum of 2 Mbps upload per Arlo Essential Outdoor Camera.

For more information, visit: [What are the minimum requirements for installing and using my Arlo system?](#)

Do I need an Arlo SmartHub or Base Station to use the Arlo Essential Outdoor Camera 2K (2nd Generation)?

No. You can connect the camera directly to your 2.4 GHz Wi-Fi network without the need for an Arlo SmartHub or Base Station.

Arlo is currently working on a solution to make 2nd Generation Arlo Essential Outdoor Cameras compatible with Arlo SmartHubs and Base Stations in 2024.

How do I connect my mobile device to a 2.4 GHz Wi-Fi network to set up my Arlo Essential Outdoor Camera 2K (2nd Generation)?

To connect an Arlo camera directly to a Wi-Fi router, you must connect your mobile device to your router's 2.4 GHz band during the setup process. Many routers broadcast Wi-Fi networks in both 2.4 GHz and 5 GHz bands. Your Arlo device directly connects to a 2.4 GHz Wi-Fi network. This means that you must first connect your mobile device to your 2.4 GHz Wi-Fi network, then connect your Arlo device to that same 2.4 GHz Wi-Fi network during the setup process in the Arlo Secure App.

For more information, visit: [How do I connect my mobile device to a 2.4 GHz Wi-Fi network to set up my Arlo camera?](#)

How do I mount and adjust the angle of my Arlo Essential Outdoor Camera 2K (2nd Generation)?

The camera comes with an adjustable screw mount that you can use indoors or outdoors.

During the setup process in the Arlo Secure App, there are step by step instructions on how to mount the camera to a wall.

Once the camera is secured to the wall, you can adjust the camera angle by holding the mount while firmly grasping and rotating the camera to achieve the desired angle.

For more information, visit: [How do I mount my Arlo Essential Outdoor Camera to a wall? \(2nd Generation\)](#)

What should I consider when finding a place to install my Arlo Essential Outdoor Camera 2K (2nd Generation)?

The best placement for your Arlo camera varies by household and environment. Things to consider when placing your camera:

- Making sure objects are not too close to the camera
- Height and aim of your camera
- Wi-Fi signal strength

For more information, visit: [Arlo Camera Placement Tips](#)

What is the Arlo Essential Outdoor Camera 2K (2nd Generation) video resolution?



The camera records and output 2K video at a 16:9 aspect ratio.

How wide is the Arlo Essential Outdoor Camera 2K (2nd Generation) viewing angle?

The camera lens provides a 130-degree field of view (FOV).

Does the Arlo Essential Outdoor Camera 2K (2nd Generation) have color night vision?

Yes. The camera includes color night vision to view critical details in low light conditions.

Can I use my Arlo Essential Outdoor Camera 2K (2nd Generation) to cross-trigger other Arlo cameras?

Yes. You can set your other Arlo cameras to record when your Arlo Essential Outdoor Camera (2nd Generation) detects motion.

For more information, visit: [How do Arlo Routines, Modes, Rules, and Automations work for my Arlo Essential Outdoor Camera \(2nd Generation\)?](#)