

LUCID Mattresses

10-YEAR LIMITED WARRANTY

WHAT IS COVERED

This warranty covers any defects in materials or workmanship, with the exceptions stated below. This warranty is non-transferable and only applies to the original purchaser only when purchased from an authorized seller.

HOW LONG COVERAGE LASTS?

This warranty runs for ten (10) years from the date of purchase.

WHAT IS NOT COVERED

This warranty does not cover: (a) normal wear and tear determined by LUCID®; (b) normal changes in softness or resilience (including impressions less than 1.5 inches in depth); (c) stains; (d) misuse or improper maintenance; (e) alteration or repair by unauthorized representatives; (f) damage resulting from transit or handling; (g) product that is purchased or transported outside of the USA; (h) commercial use.

WHAT LUCID® WILL DO

LUCID®, at its sole discretion will repair, replace, or refund any product that proves to be defective in materials or workmanship.

HOW TO GET SERVICE

E-mail warranty@lucidmattress.com to submit your warranty claim.

Register your product online or keep a copy of your purchase receipt. Warranty requests will not be processed without providing a copy of your purchase receipt or registering your product.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The foregoing warranty shall be exclusive and in lieu of any other warranty, expressed or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Neither the seller nor the manufacturer shall be liable for any injury, loss or damage, direct or consequential arising out of the use or inability to use this product.