So... what is smart call blocker?

*Smart call blocker filters robocalls and unwanted calls for you, while allowing welcome calls to get through.*

With this feature, you can say goodbye to unwanted calls. Smart call blocker works by automatically blocking telemarketing and robocalls on your landline before they can interrupt your day. When you receive a call—but before your phone rings—unknown numbers and callers who are not on your list of welcome callers are played a screening message and required to press a key and/or record their name. If they don’t, the call is ended. This means robocalls never ring through even once. Callers who follow the instructions are allowed through. The phone now rings for the first time. If you’ve selected to require callers to record their name, you’ll hear the recording when you pick up. You can then choose to answer, save, block or send the caller to the answering machine.

Use voice guide to set smart call blocker

Right after installing your phone, the voice guide will provide you a quick and easy way to configure smart call blocker.

- After you install your telephone, the handset will prompt you to set the date and time.

- After the date and time setting is done or skipped, the handset then prompts if you want to set up smart call blocker — “Hello! This voice guide will assist you with the basic setup of smart call blocker...”.

- Scenarios (1), (2) and (3) are very easy to set up with the voice guide. Just press *1*, *2* or *3* on the handset when prompted.

  - Press **1** if you want to screen calls with telephone numbers that are not saved in your Directory, Allow list, or Star name list;
  - Press **2** if you want to screen calls that do not display a telephone number; or
  - Press **3** if you do not want to screen calls, and want to allow all incoming calls to get through.
This is how smart call blocker works...

Choose your screening preference

Without caller name

When telephone rings, you can choose to:

1. Answer call
2. Answer call and always allow
3. Block
4. Send to answering system

With caller name

Asks caller to announce his or her name, then press #

Smart call blocker

Caller

Telephone rings

No response

Call rejected

Asks caller to press #

Smart call blocker

Caller

Telephone rings

No response

Call rejected
**Setup**

Easily create lists of phone numbers that are either always allowed (“Welcome callers”) or always blocked (“Block list”). You can add up to 1,000 names to the block list, giving you plenty of space for it to grow.

### Allowing welcome calls

**Directory**

Enter and save telephone numbers of frequently called businesses, family members and friends, so that when they call, your telephone rings without having to go through the screening process.

**Add contacts in your directory:**
1. Press MENU on the handset.
2. Press ▼ or ▲ to choose Directory, and then press SELECT.
3. Press ▼ or ▲ to choose Add contact, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.

To add another contact, repeat from step 3.

**Allow list**

Add numbers that you want to always allow to get through without having to go through the screening process.

**Add an allow entry:**
1. Press CALL BLOCK on the handset.
2. Press ▼ or ▲ to choose Allow list, and then press SELECT.
3. Press ▼ or ▲ to choose Add new entry, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.

To add another entry in the allow list, repeat from step 3.

**Star name list**

Add caller names to your star name list to allow their calls to get through to you without having to go through the screening process.

**Add a star name entry:**
1. Press CALL BLOCK on the handset.
2. Press ▼ or ▲ to choose Star name list, and then press SELECT.
3. Press ▼ or ▲ to choose Add new entry, and then press SELECT.
4. Enter a name (up to 15 characters), and then press SELECT.

To add another entry in the star name list, repeat from step 3.

^ There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver pre-recorded messages. By entering the name of the organizations into the Star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.
Blocking unwanted calls

Block list
Add numbers that you want to prevent their calls from ringing through.

Add a block entry:
1. Press CALL BLOCK on the handset.
2. Press ▼ or ▲ to choose Block list, and then press SELECT.
3. Press ▼ or ▲ to choose Add new entry, and then press SELECT.
4. Enter a telephone number (up to 30 digits), and then press SELECT.
5. Enter a name (up to 15 characters), and then press SELECT.

To add another entry in block list, repeat from step 3.

You are now ready to start using your telephone system with smart call blocker.

To turn on call screening:
1. Press CALL BLOCK on the handset.
2. Press ▼ or ▲ to choose Calls w/o num, and then press SELECT.
3. Press ▼ or ▲ to choose Screening, and then press SELECT.
4. Press SELECT again to select w/ Caller name.
5. Press ▼ or ▲ to choose Uncategorized, and then press SELECT.
6. Press ▼ or ▲ to choose Screening, and then press SELECT.
7. Press SELECT again to select w/ Caller name.
Choose the smart call block configuration that best suits your needs

1. Screen all calls except welcome calls
   - On the Calls without numbers setting menu, press ✓ or ◆ to choose Screening, and then press SELECT.
   - Press SELECT again to select w/ Caller name.

2. Screen and block robocalls
   - On the Calls without numbers setting menu, press ✓ or ◆ to choose Screening, and then press SELECT.
   - Press ✓ or ◆ to choose w/o Caller name, and then press SELECT.

3. Screen no caller ID calls
   - On the Calls without numbers setting menu, press ✓ or ◆ to choose Screening, and then press SELECT.
   - Press ✓ or ◆ to choose w/ Caller name.

4. Block no caller ID calls | Forward uncategorized calls to answering system
   - On the Calls without numbers setting menu, press ✓ or ◆ to choose Screening, and then press SELECT.
   - Press ✓ or ◆ to choose w/ Caller name.

5. Block calls on the block list only - Default settings
   - On the Calls without numbers setting menu, press ✓ or ◆ to choose Screening, and then press SELECT.
   - Press ✓ or ◆ to choose w/ Caller name.

6. Allow all calls
   - Press CALL BLOCK on the handset.
   - Press SELECT to select SCB On/Off.

For complete operation instructions of smart call blocker, read the Complete user's manual of your telephone system.

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