



LIMITED WARRANTY

EMERSON LIMITED WARRANTY ("Warranty") - For Product Categories Listed in Chart Below (as applicable, "Product").

Before returning your Product for service under this Warranty, please read the instruction manual carefully and visit our website at www.emersonaudio.com for product updates and extended support documentation (e.g., Frequently Asked Questions, Common Troubleshooting Guides, etc.). If you are still having trouble with your Product, please contact Emerson's Customer Support at (866) 411-6292.

Subject to the terms and conditions herein, Naxa Electronics, Inc. (hereinafter called "Naxa", "Emerson", "Emerson Audio", "We", or "Us") warrants to the ORIGINAL PURCHASER of the Product ("Customer") that the Product will be free from defects in material or workmanship under normal, non-commercial use ("Defects") for the applicable Warranty Period listed below.

Warranty Period encompasses separate "Coverage Periods" for Parts and Labor as listed in the table below. Each Coverage Period begins from the original date of Customer purchase. If Customer returns a defective Product (or any component thereof) during the applicable Coverage Period, Emerson will, at its option: (1) repair the Product (or any component thereof) or; (2) replace the Product (or any component thereof) with a new or refurbished Product (or any component thereof), in either case free of charge to Customer for Parts and/or Labor during the specified Coverage Period only, and excluding the applicable shipping charges noted below for which the Customer is responsible. The foregoing states the Customer's exclusive remedy and Emerson's sole liability for breach of the limited warranty contained herein.

This Warranty specifically excludes any product that has been subject to or has defects resulting from: (a) any neglect or misuse by a Customer (including broken screen); (b) an accident, improper application, violation of operating instructions for the Product, or any other Customer-induced damage; (c) the alteration or removal of any Product serial number; (d) any modification or repair to Product (or any component thereof) by any party other than Emerson or a party authorized in writing by Emerson; (e) any damage to Product due to power surges, incorrect electrical voltage, misconnection to any device, or malfunction of any device used with the Product (or, as applicable, any component thereof); (f) cosmetic damage to the Product caused by normal wear and tear; (g) shipping damage that occurs while the Product is in transit; (h) damage caused by heat sources, sunlight, electromagnetic conditions, or other climatic conditions; or (i) any acts of God. Refurbished products are not covered by this Warranty.

Product is sold to Customer for personal, non-commercial use only. Product is not warranted for commercial or rental use. In addition, Product is not warranted against failure, and should not be used by Customer for any application where there is a risk that any data stored on Product will be breached or otherwise compromised, or the data stored on Product is relied upon for medical or lifesaving applications. Emerson disclaims any Warranty for any of the foregoing uses to the fullest extent permitted by law. Customer assumes any and all risks associated with such uses of Product and agrees to indemnify Emerson for any damages claimed for such uses.

EXCEPT FOR THE EXPRESS WARRANTIES STATED ABOVE AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL PRODUCTS ARE PROVIDED "AS IS", AND EMERSON DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF (I) MERCHANTABILITY; (II) FITNESS FOR A PARTICULAR PURPOSE, OR (III) NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL EMERSON BE LIABLE TO CUSTOMER OR ANY THIRD-PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LOST PROFITS OR REVENUES, LOSS OR INACCURACY OF ANY DATA, OR COST OF SUBSTITUTE GOODS, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE) AND EVEN IF EMERSON HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, EMERSON'S AGGREGATE LIABILITY TO CUSTOMER FOR ACTUAL DIRECT DAMAGES FOR ANY CAUSE WHATSOEVER SHALL BE LIMITED TO THE CUMULATIVE PRODUCT FEES PAID BY THAT CUSTOMER FOR THE PRODUCT(S) CAUSING THE DAMAGES, IF ANY.

This Warranty gives Customer specific rights, and Customer may also have other rights that vary from jurisdiction to jurisdiction.

Warranty Processing Instructions:

In order for the return to be processed, you must send the Product **PREPAID** to the address below in the original packaging or reasonable substitute to prevent damage and include: (1) a dated sales receipt (which must have a purchase date that falls in the Warranty Period specified in the table below) that indicates the place of purchase, model number of Product, and amount paid, (2) a detailed description of Customer's problem with Product, (3) Customer's full name, phone number, and return address, (4) all of the accessories that came with the Product package must be sent along with the main Product, and (5) a cashier's check or money order payable to Naxa Electronics, Inc., in the amount specified for the item in the table below for return shipping and handling. No returned Product will be shipped back to a PO BOX. If a returned Product is found to have no problem and/or does not include ALL of the requirements indicated above, it may be returned back to the customer and will not be processed. Please allow 4 to 6 weeks for the processing of your claim (6 to 8 weeks from November to February). A Product that does not have a problem and/or does not include ALL the required items listed above, will not be processed, and it may be returned to the Customer.

To determine your Product's warranty coverage period and required return shipping cost, identify its model number. Product model numbers start with a two- or three-letter code and can be found on the original packaging and on the Product itself. Match this code to the Model Number Prefix shown in the table below. If you cannot find your Model Number Prefix or are unsure of which category the Product belongs to, please contact Emerson's Customer Support for assistance. All prices and details below are for US destinations in the lower 48 states. For destinations in Hawaii, Alaska, Puerto Rico, and all other destinations outside the United States, please contact Emerson's Customer Support for assistance.

Warranty Coverage Periods and Required Shipping Costs:

Model No. Prefix	Product category	Labor	Parts	Shipping*
EAM, EAS, ER	Microphones, Portable Speakers & Mini Radios	1 Year	1 Year	\$8 USD
EG	Gaming Combos & Accessories	90 Days	1 Year	\$10 USD
EPC, EPCD, EMT, EPD, EVP	Personal CD Players, Portable CD Player, Media Recorder, Portable DVD Player, Video Projector	90 Days	1 Year	\$15 USD
ED, EPB, ES,	DVD Player System, Portable Boomboxes, CD Microsystem	90 Days	1 Year	\$20 USD
EDL, EHS, ET, EID	Portable Boom boxes with DVD Player, Home Theater Speakers, Soundbar System, TVs (Screen sizes 7" to 16"), Tablets	90 Days	1 Year	\$25 USD
EKR	Kitchen Radio	90 Days	1 Year	\$30 USD
EFC, ESTD, ET, ETD	Fridge Cooler, Televisions (Screen sizes 20" to 31")	90 Days	1 Year	\$35 USD
EDS, EDSP, EK, ERS, ET, ETD	PA/DJ Speakers, Karaoke Machine, Rock Speaker, Televisions (Screen sizes 32" to 49"),	90 Days	1 Year	\$40 USD
ET, ETS	TV (Screen sizes 50" and larger)	90 Days	1 Year	\$90 USD

* US destinations in the lower 48 states only. For Hawaii, Alaska, Puerto Rico, and all non-US destinations, please contact Emerson Customer Service. Emerson will not ship Product to P.O. Boxes.

Please make sure to follow all directions prior to shipping your item. If you are not sure which category your Product belongs to or what the shipping cost is, please contact Emerson Customer Support for assistance.

Naxa Electronics, Inc.

RMA Processing/ Customer Support
2320 E. 49th Street
Vernon, CA 90058

Email: support@Emersonaudio.com

Phone: (866) 411-6292
Web: Emersonaudio.com

Hours of Operation:

Monday - Friday
10:00 AM to 5:00 PM PST

Policies, procedures, shipping costs, and restrictions are subject to change without prior notice. Product categories and model number presentation are subject to change without prior notice. Emerson is not responsible for typos or misprints.

This product has been manufactured and sold under the responsibility of NAXA ELECTRONICS INC.

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Further information at www.Emersonaudio.com.

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