

ABOUT YOUR PHONE

AN INTRODUCTION TO ADVANCED FEATURES



 **motorola**
moto g
PLAY



DISCOVER



USE



ENJOY

moto g
PLAY



1. **DEPTH / MAIN / MACRO CAMERA / FLASH**

2. **FINGERPRINT SENSOR**

3. **SIM / MicroSD CARD TRAY**

4. **HOME KEY**

- Press to access the Home screen.
- Press and hold to open Google Assistant.

5. **BACK KEY:** Press to go to previous screen, menu or option.

6. **HEADSET JACK**

7. **VOLUME BUTTON**

- Vibrate mode ON/OFF
- Adjust volume settings

8. **POWER BUTTON**

- Wake up or lock the screen with a quick press.
- Press and hold for additional options:
 - » Emergency
 - » Power off
 - » Restart

9. **RECENT APPS**

- Press to open the recently used applications.
- Split screen view: Tap the recently-used applications icon. Tap the icon located at the top of the app you want to open. Tap Split Screen icon. To open another app, tap it. The apps will appear on the top and bottom of the screen. Not all apps are supported.
- Screenshots: Tap the recently-used applications icon and tap on Screenshot.

10. **USB-C® / CHARGER**

WELCOME TO THE moto g PLAY

With so many advanced features, this phone is the perfect choice for your personal and business communication needs. In this booklet, we'd like to share an introduction to some of those features.

Get more information about these features online:

Go to your service provider's website > Help >

*Tutorials and User Manuals > Enter **XT2271DL** in the Search bar >*

Click phone image > About Phone

ESSENTIAL INFORMATION

Your phone has several unique identifier numbers that you may need for activation and other functions. You can access these numbers as follows:

Unique Numbers

► Home > Swipe up > Settings > About phone

Your Serial Number will appear under **IMEI**.

Your Phone Number will appear under **Phone number**.

SIM Number

► Home > Swipe up > Settings > About phone > SIM status

Your SIM Number will appear under **ICCID**.

Your SIM number begins with **89**. You can find it on the red Activation Card that came with your phone or, on the SIM card.

CLOUD STORAGE

Google One

► Settings > Google > Backup > Back up by Google One

Google One is a cloud storage solution that allows you to free up memory space on your device and still have full access to your most important information, allowing you to collaborate on documents and to share files, photos and more. You will need to create a Gmail account during the setup process of your phone or at google.com/gmail to access some cloud services, Google services, and several phone features.

When you use the Cloud, you will not have to worry about losing your data to a lost, stolen, or a broken device. You will get an easy and seamless backup, sync, restore, and upgrade experience across all your Android devices. The files you store on Google One are private by default and are encrypted using your account password. Account and privacy settings can be changed as necessary.

ACCESSIBILITY

► Settings > Accessibility

Accessibility services are special features and enhancements that make using your device easier. The services available in Accessibility allow you to customize the device to improve the experience of people with physical, sensory, or cognitive disabilities. You can turn Accessibility features ON/OFF as needed.

Accessibility features include enhancements for:

- Downloaded apps
- Screen Readers
- Interaction controls
- System controls
- Display
- Captions
- Audio
- General functions

ANDROID AUTO

► Settings > Connected devices > Connection preferences > Android Auto

Android Auto integrates your phone into your car's entertainment system. If your car is compatible, and has a display or a touchscreen, Android Auto can mirror the phone's screen on the car's display screen, and you will be able to access your phone using voice commands or the car's touchscreen or buttons. This will help minimize the need to reach for your phone while you drive.

CAMERA

► Home screen > Camera

Main Rear camera: 16MP / Front: 5MP
Macro: 2MP / Depth: 2MP
Video recording resolution: FHD@30fps

Pictures and videos taken with the camera are saved to the Photos folder by default. You can also back up pictures and videos to the Cloud or to a compatible microSD card of up to **512GB** if you have one installed. These options will help you save memory space on your device.

Special features

- Tap to capture
- Face beauty
- Portrait mode
- Live filter
- Timelapse
- Panorama
- Stabilization
- Timer
- Spot color
- Save location
- Selfie photo mirror
- Google Lens

Screenshots

When you capture a screenshot, a Screenshots album will automatically be created in Photos where all screenshots will be saved. You can capture an image of your screen several ways:

- Press and hold the Power button and the volume DOWN button at the same time for a few seconds.
- Tap and hold anywhere on the screen with 3 fingertips spread slightly apart. You can turn this ON/OFF in Moto Gestures.
- Tap the recently used applications icon on the Home screen and press the Screenshot icon.

DATA USAGE

► Settings > Network & internet > Mobile network

Your smartphone Service Plan includes data. There are several options to monitor how your data is being used, and to set limits to conserve it. If you log in to Wi-Fi networks, you should connect to secure networks and set up passwords as necessary.

The Mobile network menu allows you to:

- Turn Mobile Data ON/OFF
- Turn Data Saver ON/OFF
- Set unrestricted data access for your apps
- Set or remove limits to mobile data usage
- Monitor mobile data usage for your apps

DIGITAL WELLBEING AND PARENTAL CONTROLS

► Settings > Digital Wellbeing & parental controls

You can monitor and manage your digital habits by getting a daily summary on the Dashboard. This tool will automatically pause apps after your selected daily limit is reached. You can also disconnect from your screen using Focus mode and Bedtime mode.

Set Parental controls to supervise your children's digital life with Google's Family Link app available in the Play Store. You will be able to add restrictions to Google services, set app approvals, content filters, and set limits to their screen time.

GESTURES

► Settings > System > Gestures

The Gestures features let you customize notifications, actions, and the way you interact with your device, including creating shortcuts for several functions. You will need to allow access to your contacts, SMS, device location, camera, and other services to enable the features.

MOTO

► Home screen > Swipe left > Moto

The Moto app is a platform that makes your phone easier to use and lets you customize notifications, actions, and the way you interact with your device. You will need to allow MOTO to access your contacts, SMS, device location, camera, and other services in order to have access to the Moto features.

The Moto platform on your device includes:

- Moto Personalize: Customize the look of your device
- Moto Gestures: Use preset gestures as short-cuts
- Moto Display: Use preset actions to interact with your screen
- Moto Play: Improve your interaction with the device through shortcuts to gaming tools, audio effects, and media controls

MULTIPLE USERS

► Settings > System > Multiple users

You can share this device with other people by adding users. Each user has their own profile and they can customize the phone with the apps, wallpaper, accessibility features and other settings that fit their needs while they are logged in to their profile.

Any user will be able to update apps and adjust settings like Wi-Fi that are used by everyone. Updates and settings for shared functions will be applied to all user profiles.

NEARBY SHARE

► Settings > Connected devices > Connection preferences > Nearby Share

This platform uses Bluetooth Low Energy, or the method that the two devices recognize as fastest, to let you share pictures, files, links, and other content across compatible devices, even if they are from different manufacturers. For added protection, adjust visibility settings to limit the files you receive.

SECURITY

► Settings > Security

Screen Lock: Secure your device using a Screen lock to help prevent unauthorized access to your device including your personal data, email accounts and more. Screen locks have various levels of security and include a swipe, a pattern, a numeric PIN, a password, and fingerprint recognition.

Smart Lock: Once enabled, you will be able to keep your device unlocked while it's with you, in a trusted location or around a trusted device. You must register a screen lock before using Smart Lock.

Fingerprint recognition: The fingerprint sensor is on the back of the device. Use your registered fingerprint to unlock the screen, confirm a purchase, or sign into an app that supports fingerprint ID. Fingerprint data will be saved only to your phone and will not be backed-up.

Google Play Protect: This allows you to run a safety check on Play Store apps before you download them. You can configure Google Play Protect to regularly check app updates and your device for security risks, and you will receive a notification if any threats are detected. Default setting is ON.

Find My Device: Perform various functions remotely so you can locate a lost device and also protect your data. You must have a Google (Gmail) account and turn Google location service ON to use this feature. Default mode is ON.

SIM Card Lock: Information on your SIM card can be compromised if the SIM card is placed into another device. To help protect it, you can create a PIN that will lock access to the SIM card.

Screen Pinning: Pin an app to the screen and block usage of all other functions of the phone. This feature is very helpful if you want to lend your phone to another user, such as a child, so that they can only use the pinned app.

Permission manager

► Settings > Privacy > Permission manager

Some apps, like the camera, microphone, or location services, access features of your device when they are running in the background. You can set your device to notify you when access is requested for each category you select.

Wi-Fi

► Settings > Network & internet > Internet > Wi-Fi ON/OFF

Wi-Fi is a term used for a wireless network technology that provides wireless high-speed internet and network connections without using the data allocated to your service plan. When Wi-Fi is turned ON, your device automatically scans for available networks. Connecting to a public Wi-Fi network can leave your personal data vulnerable, so it is important that you connect to known, secure networks and set up passwords.

Wi-Fi Share

► Settings > Network & internet > Internet > Wi-Fi > Select connected Wi-Fi > Share

Generate a QR code that gives anyone who needs temporary access to your Wi-Fi an easy way to connect by scanning the QR code with their phone's camera. Devices must be running on Android 10 or newer and must support the Easy Connect Wi-Fi. Not all devices will be compatible.

Wi-Fi Direct

► Settings > Network & internet > Internet > Network preferences > Wi-Fi direct

Share data between Android devices even if they are from different manufacturers. You will not need to be connected to a Wi-Fi network.


Get more information about this device's features online:


Go to your service provider's website > Help > Tutorials and User Manuals > Enter **XT2271DL** in the Search bar > Click phone image > About Phone



HEALTH & SAFETY INFORMATION

Before You Start: WARNING! Cancer and Reproductive Harm
www.P65Warnings.ca.gov.

Legal information. This guide provides important legal, safety, and regulatory information that you should read before using your product. For the complete legal information, from the home screen swipe up and tap **Settings** > , then type **Legal information**, or visit www.motorola.com/device-legal.

Regulatory information (e-label). To view regulatory information for this phone, from the home screen swipe up and tap **Settings** > , then type **Regulatory labels**, or visit www.motorola.com/device-legal.

Driving precautions. Responsible and safe driving is your primary responsibility when driving a vehicle. Always obey local laws and regulations. For more, visit www.motorola.com/device-legal.

Seizures, blackouts, eyestrain & discomfort. This device may display flashing images or make loud sounds. For **medical devices**, this device may interfere with pacemakers and other medical devices. For more, visit www.motorola.com/device-legal.


Warning about high volume usage. To prevent possible hearing damage, do not listen at high volume levels for long periods.

When your headset volume reaches the high volume threshold, a warning shows. Tap **OK** to dismiss it, or wait one to five seconds, then press the Volume Up button to dismiss the alert and enable the volume to continue to be adjusted. For **Hearing Aid Compatibility (HAC)**, visit www.motorola.com/hacphones.





Usage. This phone supports apps and services that could use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details. Certain apps and features may not be available in all countries.

Dispose & recycling. For help recycling products and packaging responsibly, visit www.motorola.com/recycling.

Warranty. This product is covered by Motorola's limited warranty. To review the warranty on your phone, swipe up and tap **Settings** > , then type **Legal information**, or visit www.motorola.com/device-legal. You may also obtain a copy of the warranty by contacting Motorola at: Motorola Mobility LLC, Attention Customer Service—Warranty Request, 222 West Merchandise Mart Plaza, Chicago, IL 60654.



Arbitration & opt-out. Except where prohibited by law, any controversy or claim arising out of or relating to any Motorola product will be resolved by binding arbitration, instead of in court, unless you opt-out. To opt out, send a written rejection notice within 30 days of purchase that includes your name, address, phone number, phone, and phone serial number, and tells Motorola that you are rejecting this Arbitration provision to: Motorola Mobility LLC, 222 West Merchandise Mart Plaza, Attn: Arbitration Provision Opt-Out, Chicago, IL 60654 or arbitrat@motorola.com. To locate your phone's serial (IMEI) number, from the home screen swipe up and tap **Settings** > , then type **IMEI**. For more information on this arbitration provision, on your phone, swipe up and tap **Settings** > , then type **Legal information**, or visit www.motorola.com/device-legal.

Legal disclaimers. Features, services and applications are network dependent and may not be available in all areas; additional terms/charges may apply. Product specifications and other information contained in this guide are believed to be accurate at the time of printing/online releasing. Motorola reserves the right to correct or change any information without notice.

FCC and IC compliance. This phone complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this phone may not cause harmful interference, and (2) this phone must accept any interference received, including interference that might cause undesired operation. This phone complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this phone may not cause interference, and (2) this phone must accept any interference received, including interference that might cause undesired operation.

Specific Absorption Rate (SAR) certification information. To view the SAR and/or PD values for your phone, visit www.motorola.com/sar. This product meets the applicable national or international RF exposure guidance (SAR guideline). To view additional information, visit www.motorola.com/rfhealth.

SAR Head: 1.19 W/kg

SAR Body: 1.44 W/kg

FCC ID: JHDT56ZP5

HAC Rating: M3/T3

