

Congratulations on your Colleen Lopez Couture Collection purchase!

Your treasure is protected by a limited lifetime manufacturer warranty against casting and/or mechanism defects that may occur due to a manufacturer's defect.

To initiate warranty services, please contact our customer service office by calling our toll-free # 888-434-0878. Your personal concierge will ask you to provide your contact information along with a copy of the HSN invoice. We will also provide you with an address to ship your item to.

You will be responsible for shipping the item safely, securely and insured back to our service center. Please plan to enclose a check in the amount of \$50 to cover return insured shipping cost.

Please allow 6-8 weeks for repair services and delivery. Items will be returned to the address provided on this warranty card.

This warranty gives you specific rights, and you have other rights, which vary from state to state.

EXCLUSIONS

This warranty does not cover accidental damage, misuse, abuse, or neglect on the part of the owner.

This warranty does NOT cover lost or damaged gemstones.

This warranty is void unless returned with a copy of original HSN receipt.

This warranty is void unless the item is returned to the specified address.

Colleen Lopez/Ultimate Trading is not responsible for lost, damaged, or misdirected shipments.