

Limited Warranty

Warranty Info

Every bike by GoPowerBike is covered under a manufacturer's one-year limited warranty for the original owner against all manufacturing defects. GoPowerBike warrants this product, including all individual components against defects in material or workmanship as follows:

GOPOWERBIKE LIMITED 1 YEAR WARRANTY

GoPowerBike bike components including frame, forks, stem, handlebar, headset, seatpost, seat, brakes, lights, bottom bracket, crank set, pedals, rims, wheel hub, freewheel, derailleur, shifter, battery, motor, throttle, controller, wiring harness, display, kickstand, and hardware are warranted to be free from manufacturing defects in materials and/or workmanship for a 1-year period from the date of original purchase.

GoPowerBike lithium-ion batteries are warranted to be free from manufacturing defects in materials and/or workmanship for a 1-year period from the date of original purchase. The battery warranty does not include damage from power surges, use of an improper charger, improper maintenance or other such misuse, disassembly, normal wear or water damage.

Warranty Exclusions

- Liability for material defects does not cover normal wear and tear, which occurs from the manufacturer's intended use of the product. Components such as the battery, motor system, braking system, drivetrain system, seat, grips, pedals, tires, and inner tubes are all subject to intended use-related wear and are not covered under the warranty from normal wear.
- Damage arising from the use of the bike in a competition or other application outside of normal intended use.
- Damage arising from improper tools, improper assembly, or improper maintenance performed on the bike.
- Damage resulting from adding non-standard equipment, parts, or modifications.

Additional Warranty Terms

This warranty does not cover any damage or defects resulting from failure to follow instructions in the owner's manual, acts of God, accidents, misuse, neglect, abuse, commercial use, alterations, modification, improper assembly, wear and tear, installations of parts or accessories not originally intended or compatible with the bike as sold, operator error, water damage, extreme riding, stunt riding, or improper follow-up maintenance. This warranty does not include normal wear and tear or consumable parts designed to wear down over time, including tires, tubes, brake pads, cables and housing, spokes, and handlebar grips.

GoPowerBike will not be liable and/or responsible for any damage, failure, or loss caused by any unauthorized service or use of unauthorized parts. In no event shall GoPowerBike be responsible for any direct, indirect, or consequential damages, including without limitation, damages for personal injury, property damage, or economic losses, whether based on contract, warranty, negligence, or product liability in connection with their products. All claims to this warranty must be made through GoPowerBike.

Proof of purchase is required with any warranty request.

Please see our website for full warranty terms and conditions.

Determining whether damage or defect to an ebike, or covered component, is protected by this limited warranty and shall be in the sole discretion of GOPOWERBIKE.