

CARE AND MAINTENANCE

- Inspect your bed prior to each use.
- Keep your bed away from any sharp objects or obstacles with rough edges. Large cuts or snags may not be repairable and will not be covered by your bed warranty.
- We recommend that you do not let the plush surface of your air mattress get wet. Repeated exposure to water or other liquids may cause damage to the plush surface that will not be covered by your warranty. Should liquid come in contact with the plush surface, blot liquid dry and use a damp cloth to remove any stain. Let surface air dry completely.
- You may clean the PVC on the sides and bottom of your air mattress with a mild dishwashing detergent or household cleaner. Do not use strong chemicals or other compounds. Allow your bed to air dry completely after cleaning and before storing.

WARRANTY

Limited One Year Warranty - New Sega Home Textiles (North America) Inc. warrants this product to be free from defects in material and workmanship for one (1) year. Subject to the conditions and limitations set forth below New Sega Home Textiles (North America) Inc. will, at its option, repair or replace, free from any charge to you (including charges for shipping and handling), any part of its product(s) that prove defective by reason of improper workmanship or materials. This warranty does not cover any damage to the product that results from normal wear and tear, abuse, misuse, neglect, natural disaster, or any unauthorized disassembly, repair, or modification. The warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Exclusions

Our obligation under this limited express warranty shall not apply if our inspection shows:

- That the product is used for other than normal indoor sleeping purposes.
- Any product or part has been damaged by alteration.
- Any product or part has been subject to accident, misuse, abuse or has been operated contrary to our written instructions.

Warranty Redemptions

You must obtain an authorization from us before returning a defective product. Call customer service at 1-646-940-3808. for a return authorization. The product should be carefully packaged and delivered postage or delivery charges prepaid to the address provided by customer service. You are responsible for all damages incurred in shipping

LIABILITY

TO THE FULLEST EXTENT PERMITTED BY LAW, SELLER SHALL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO THE SALE OF USE OF THE PRODUCTS, INCLUDING ANY LOST REVENUES, LOSS OF USE OR LOST PROFITS, REGARDLESS OF THE THEORY BY WHICH ANY CLAIM MAY BE BASED, INCLUDING ANY TORT, TANGIBLE PROPERTY DAMAGE OR STATUTORY CAUSES OF ACTION. NOTWITH STANDING THE TERM OF ANY LIMITED OR IMPLIED WARRANTY, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL OUR ENTIRE LIABILITY TO YOU EXCEED THE PURCHASE PRICE ACTUALLY PAID BY YOU FOR THE PRODUCTS, OR ANY DEFECTIVE OR NONCONFORMING PORTION THEREOF, WHICHEVER IS THE LESSER AMOUNT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITATION DOES NOT APPLY TO ANY CLAIMS FOR PERSONAL INJURY. THIS AGREEMENT AND ANY CLAIMS AND DISPUTES BETWEEN THE PARTIES SHALL BE GOVERNED BY AND SUBJECT TO THE INTERNAL LAWS (EXCLUSIVE OF THE CONFLICTS OF LAW PROVISION) AND DECISIONS OF THE COURTS OF THE STATE OF ILLINOIS. THE EXCLUSIVE VENUE AND JURISDICTION FOR ALL CLAIMS AND DISPUTES SHALL BE THE STATE OR FEDERAL COURT LOCATED IN SCHAUMBURG, ILLINOIS.

NEW_OP_6/12/2024