

# Drinkware Warranty

Corkcicle offers a limited warranty of defects in materials and workmanship for a period of 366 days after original purchase from an authorized Corkcicle dealer or on Corkcicle.com.

- Corkcicle will not accept a warranty claim if the product has evidence of excessive wear or misuse.
- Corkcicle does not cover any items with third party post-manufacturing material modification (such as post-purchase engraving, vinyl monogramming, etc.).
- Please note the manufacturer's warranty does not mean that you can abuse your Corkcicle product and expect us to replace it for free. We don't cover normal wear and tear on things like paint finishes, dents from drops, broken glass, broken caps from drops, loss, theft, or any other misuse of product or care instructions within packaging (Dishwashing, etc.). Corkcicle reserves the right to request images of defective product validation if deemed appropriate for certain requests.
- If a covered defect is discovered, Corkcicle will replace your product with the same or similar product at Corkcicle's option for FREE after visual inspection has been completed. Proof of purchase is required for all warranty claims, so be sure to hold onto your receipts.

If you believe your Corkcicle product to be eligible for replacement, please complete the form below and a Corkcicle Service representative will be in touch with you shortly with next steps. Please note that our offices are open from Monday - Friday, 9:00am - 5:00pm EST.

## **SUBMIT A WARRANTY CLAIM**

<https://support.corkcicle.com/hc/en-us/articles/360057397573-Drinkware-Warranty>