

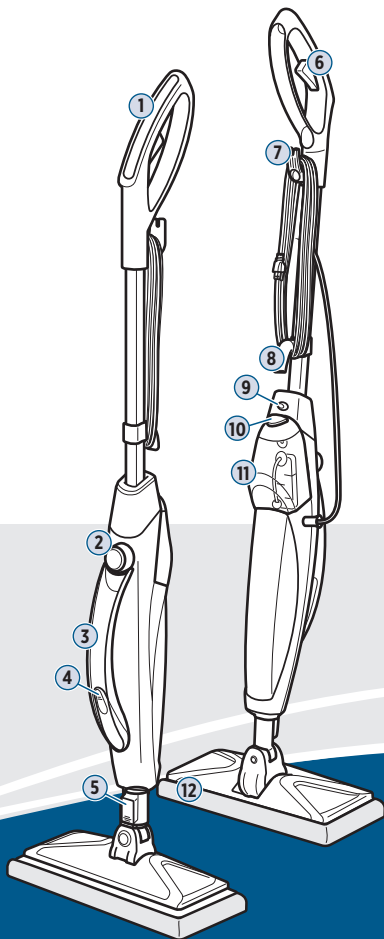


POWERSTEAMER® DUO

SANITIZING STEAM MOP & HANDHELD STEAMER

MODEL 2078K

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Product Overview

- | | |
|--------------------------------|-------------------------------|
| 1. Handle | 9. Handle Release Button |
| 2. Ready Light | 10. Water Tank Release Button |
| 3. Pod Handle | 11. Easy Fill Water Tank |
| 4. Handheld Steam Trigger | 12. Foot with Mop Pad |
| 5. Handheld Pod Release Button | |
| 6. Steam Trigger | |
| 7. Upper Cord Wrap | |
| 8. Lower Cord Wrap | |



Meet your new BISSELL® product!

Go to support.BISSELL.com for a comprehensive walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

IMPORTANT SAFETY INSTRUCTIONS



READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- This appliance can be used by children 8 years old and above, and persons with reduced physical, sensory and mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children without supervision.
- Children should be supervised to ensure that they do not play with the appliance.
- If the cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Use extra care when cleaning on stairs.
- Do not use with damaged cord or plug.
- Do not use outdoors.
- Always turn OFF this appliance before connecting or disconnecting the nozzle. Do not direct steam at people, animals or at electrical outlets.
- Do not expose to rain.
- Store indoors.
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
- Do not leave steam cleaner unattended.
- Do not service steam cleaner when it is plugged in.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not handle steam cleaner with wet hands.
- Do not use steam cleaner if it has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces.
- Do not unplug by pulling on cord.
- Do not use appliance in an enclosed space filled with vapor given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not allow to be used as a toy
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- Do not immerse in water or liquid.
- Not for space heating purposes.
- Do not use for any purpose other than described in this user guide.
- Use only manufacturer's recommended attachments – use of attachments not provided or sold by BISSELL® may cause fire, electric shock or injury.
- Never put descaling, aromatic, alcoholic, detergent or vinegar products into the steam cleaner, as this may damage it or make it unsafe for use.
- Unplug by grasping the plug, not the cord.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS



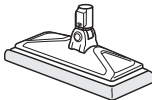
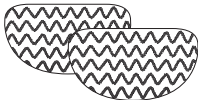
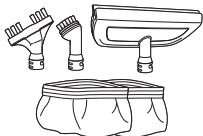
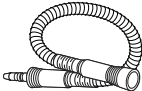
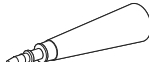

THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT VOIDS THE MANUFACTURER'S WARRANTY.

THIS APPLIANCE HAS A POLARIZED PLUG

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

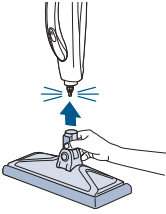
What's in the Box?

Standard accessories may vary by model. To identify what should be included with your purchase, please refer to the "Carton Contents" list located on the carton top flap.

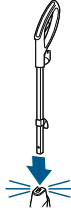
			
Handle	Body	Mop Foot	Mop Pads (may be attached to foot)
			
Tools	Extended Reach Hose	Accessory Nozzle	Hose Adapter

⚠ WARNING Do not plug in your machine until you are familiar with all instructions and operating procedures.

Assembly



1. Attach foot to body by clicking it into place.



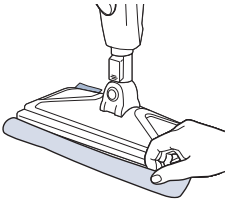
2. Insert handle into body of machine until it clicks into place.



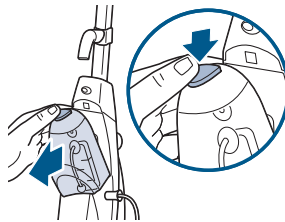
3. Wrap the cord around the upper and lower cord wrap.

Getting Ready to Clean

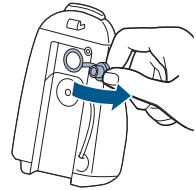
Note: Use of **distilled water** in place of tap water is recommended for optimal steam performance and to prolong the life of your steamer. To add a fresh scent as you clean, try BISSELL® Demineralized Waters in scents like Citrus, Eucalyptus Mint and Spring Breeze. **Do not use chemicals in the water tank of your machine.** Other solutions may harm the machine.



1. Attach mop pad by wrapping around bottom of foot. Make sure gray stitching is in front and Quick Grip Release™ tab is on the back.



2. The Easy Fill water tank is located on the back of the machine. Push button on top of tank and lift out to remove.



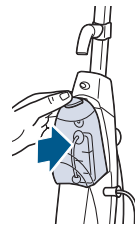
3. To fill water tank, remove grey rubber cap on the back of tank.



4. Slowly pour 300 mL or 10 oz of distilled water into steamer. **Do not overfill.**



5. Close cap by pushing down and turning clockwise. Steam will leak out of vents on cap if not tightly secured.



6. Reinstall Easy Fill water tank.

⚠ WARNING Never put descaling, alcoholic, vinegar or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.

⚠ WARNING Do not plug in your machine until you are familiar with all instructions and operating procedures.

Steam Cleaning and Sanitizing* Hard Floors



Your steam cleaner was tested by third-party laboratories under controlled conditions to ensure it sanitizes and kills 99.9% of germs, bacteria and viruses*, including Coronavirus and Influenza viruses. Please use as directed; your results may vary.

Cleaning Tips

- Before using your steam mop to clean and sanitize*, thoroughly sweep or vacuum floor.
- Your steam mop is designed to clean hard flooring such as ceramic tile, laminate, marble, stone, and sealed hardwood floors. Use of your steam mop on waxed or some unwaxed floors may result in a diminished glossiness. The steam mop is not for use on unsealed floors. For best results, test in an inconspicuous area and check the care instructions from your flooring manufacturer.

<p>1. Plug machine into an outlet.</p>	<p>2. When machine is plugged in, the Ready Light will start to blink. The Ready Light will turn solid when machine is ready to use.</p>	<p>3. Step on the back of the foot to recline the machine and begin cleaning.</p>
<p>4. Press power button ON.</p>	<p>5. Press steam trigger on handle to release steam.</p> <p>Upon the first use of your steam mop or first use after refilling the water tank, the pump may make a “knocking” sound. This is normal and will diminish after a few seconds.</p>	<p>6. To sanitize an area of your floor, use the microfiber mop pad and slowly and evenly move machine back and forth at least three times over the area using continuous steam. Remove the mop pad after use and wash.</p>

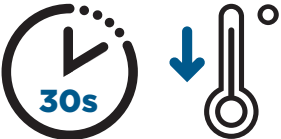
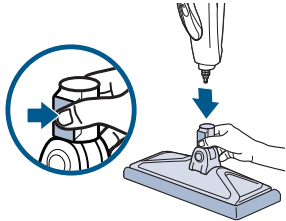
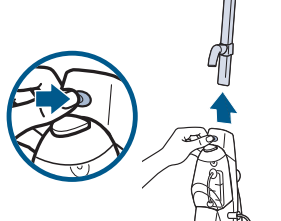
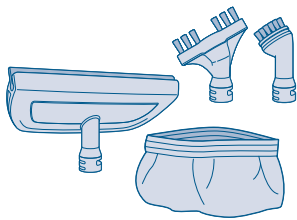
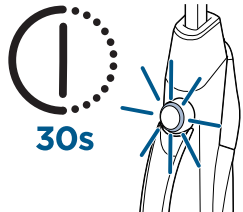
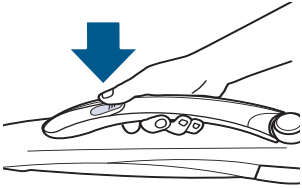
*Kills 99.9% of Human Coronavirus (Strain 229E), Influenza A Virus (H1N1), Staphylococcus aureus, Klebsiella aerogenes, and Aspergillus niger when used as directed. Testing conducted in a third-party laboratory under controlled conditions. Results may vary.

Using the Handheld Steamer and Tools

Your steam mop converts into a handheld steamer to clean and sanitize* above floor surfaces. Plus, when used with the handle attached, it can easily steam high, low and hard-to-reach areas.

Before using your handheld steam cleaner, please note:

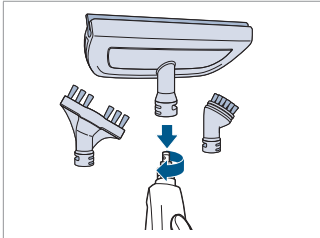
- Do not use on porous, hard surfaces.
- Do not use on painted, plastic or vinyl covered surfaces, wax polished furniture or floors, synthetic materials and fabrics, velvet, leather or other delicate, heat or steam sensitive surfaces, materials or fabrics.
- To sanitize, only use on non-porous, hard surfaces with the accessory nozzle only.
- Test on an inconspicuous area before first use on a surface. If hard surface is effected, do not use the steam cleaner to clean.
- Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than four to six inches.

		
<p>1. Before changing from mopping to handheld cleaning, or when disconnecting tools or accessories from the handheld pod, release trigger and wait 30 seconds to ensure steam is no longer coming from nozzle.</p>	<p>2. To clean above floors using the handheld pod with the handle attached, press release button on the bottom of machine and detach from foot.</p>	<p>3. Push handle release button above water tank and lift handle to remove.</p>
		
<p>4. Optional: Attach desired tools (see next section).</p>	<p>5. Plug machine into an outlet. The Ready Light will start to blink and will turn solid when the machine is ready to use.</p>	<p>6. Press the button on the pod handle to release steam.</p> <p>To clean and sanitize* hard surfaces, hold the steam cleaner 1/2" above hard surface, press steam trigger and hold for a minimum of 6 seconds to ensure germs and bacteria have been eliminated.</p>

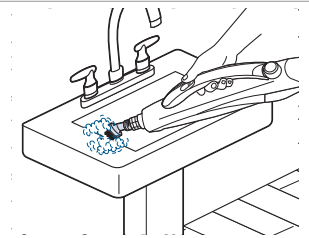
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Attaching Tools to Machine

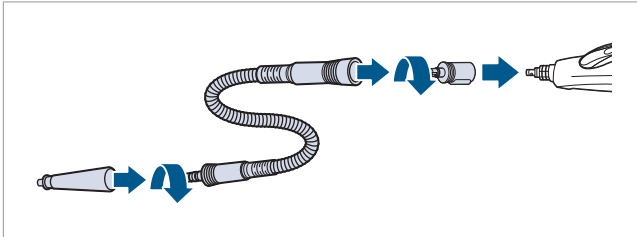


1. Connect your desired tool to the steam nozzle and turn clockwise to lock.

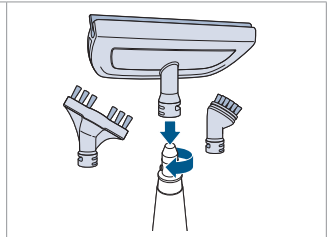


2. Press the button on the pod handle to release steam.

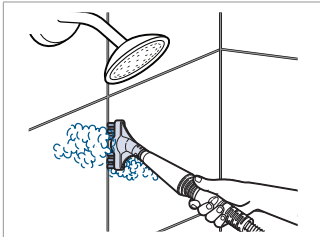
Attaching Hose and Tools to Machine



1. Connect hose adapter to steam nozzle. Attach hose and accessory nozzle by turning clockwise to lock.

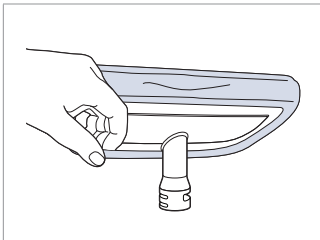


2. Attach your desired tool to the accessory nozzle.

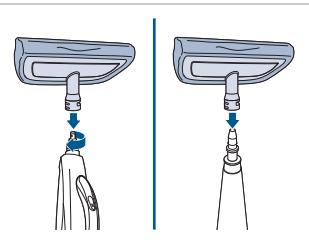


3. Press the button on the pod handle to release steam.

Using the Fabric Steamer



1. Attach cloth to squeegee.

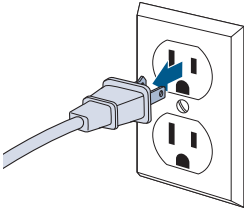


2. Connect tool to steam nozzle or accessory nozzle. Turn clockwise to lock.

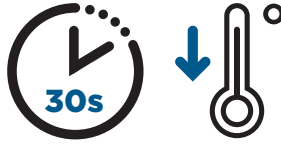


3. Press the button on the pod handle to release steam.

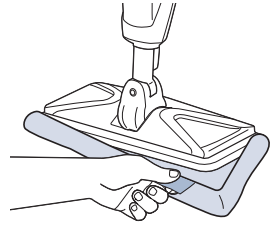
After-Cleaning Care



1. Unplug machine from outlet.

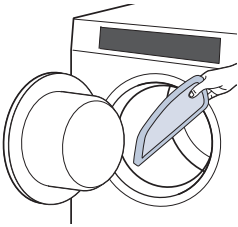


2. Wait 30 seconds to ensure steam is no longer coming from the nozzle.

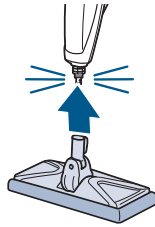


3. Carefully remove mop pad using the quick grip release tab from the mop head.

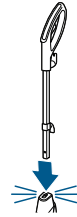
Note: Mop pad and lower assembly may be hot.



4. Mop pads can be machine washed in warm water. Use only liquid detergents. Do not use fabric softeners or bleach. For best results, air dry.



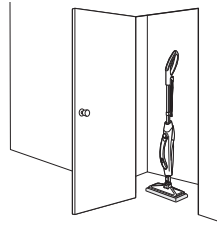
5a. Insert foot back into body of machine until it clicks into place.



5b. If you removed the handle, insert handle into body of machine until it clicks into place.



5. Wrap cord around upper and lower cord wrap on the back of the steam mop and wipe all surfaces of the machine with a soft cloth.



6. Store upright in a protected, dry area.

Store with dry pads as wet mop pads may damage wood and other delicate hard floors. Since this product uses water, it must not be stored where there is danger of freezing. Freezing will damage internal components and damage may void the warranty.

⚠️ WARNING To reduce the risk of fire, electric shock or injury, disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Troubleshooting

🔗 Below are some of the issues you may run into. If you don't see the issue you're experiencing below, visit support.BISSELL.com.

Problem	Possible Cause	Remedies
Reduced steam OR no steam	Water tank empty.	Refill tank.
	Handle not installed properly.	Push the handle all the way into the machine until it clicks into place.
	Foot not installed properly.	Insert the body of the machine into the steam mop foot until it clicks into place.
	Mineral deposits from hard water caused clog.	Contact us.
Streaking	Dirty mop pad.	Remove and wash pad per instructions before further use.
	Use on waxed or oiled floor.	If you have used floor polishes or wax on your floors, steam products may decrease glossiness. Refer to the wax or polish manufacturer. If you don't wax or polish your floors, check the floor care instructions from your flooring manufacturer.
Leaking	Mop pad is too wet.	Remove and replace with dry mop pad.
Knocking noise	First use or water tank is empty.	Fill water tank and knocking will diminish after a few seconds.

Warranty

Limited 1-year warranty, may vary by state. Visit support.BISSELL.com or call 1-800-237-7691 for complete warranty information.



We're Waggin' Our Tails!

BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL® product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear. Visit BISSELLsavespets.com to learn more.

But wait, there's more!

Join us online for a complete guide to your new product, including troubleshooting, product registration, parts and more.

Go to support.BISSELL.com.



REGISTER



INFO



VIDEOS



PARTS



SUPPORT