

Limited Warranty Information

Who is covered

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

Warranty

Your satisfaction is our number one priority. Letscom provides a straightforward warranty that is processed in the most hassle-free way possible.

Although we work hard to ensure high quality standards through multiple quality checks, we regrettably still come across defective products occasionally. If you need any assistance, please do not hesitate to contact us, we'll get back to you within **24-48** hours.

30-Day Money-Back Guarantee for Any Reason

Undamaged products may be returned for a full refund for any reason within 30 days of the date the item was delivered to amazon warehouse.

- Returns must include all accessories
- Items must include original packaging
- For non-quality related warranty claims, Letscom refunds the cost of the product itself
- Returns may be rejected if items do not meet the above requirements

Warranty Claims for Quality-Related Issues

All quality-related defects on items sold directly by Letscom or Letscom's authorized resellers are covered by an extensive warranty, starting from the date of purchase.

Warranties on all replacements follow the same warranty timeframe of the original defective item, or 3 months after being replaced, whichever is longer. Warranties on products are void after having been fully refunded.

Process:

- Buyer must provide sufficient proof of purchase
- Letscom must document what happens when buyers troubleshoot the product
- The defective item's visible proof depicting the defect are required
- It may be necessary to return an item for quality inspection

Valid proof of purchase:

- Order number from online purchases made through amazon

Warranty claims for product defects expire 2 Years after opening a warranty claim. It is not possible to process a warranty claim for items that have expired their original warranty timeframe or 2 Years warranty claim request period, whichever is longer.

Not Covered Under Warranty:

- Products without sufficient proof of purchase
- Lost or stolen products
- Items that have expired their warranty period
- Non quality-related issues (after 30 days of purchase)
- Free products
- Repairs through 3rd parties
- Damage from outside sources
- Damage from misuse of products (including, but not limited to: falls, extreme temperatures, water, operating devices improperly)
- Purchases from unauthorized resellers
- Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

Free Lifetime Technical Support

Has any problem on how to get your Letscom product to work properly? Contact our friendly, knowledgeable support team. We're always here to help!

Website: www.letsfit.com

Email: support@letsfit.com