

Disclaimers and Legalese:

Norton Security Premium

† 2 YEAR SUBSCRIPTION: Provides coverage for a specified number of devices during the subscription period which begins upon activation. Your subscription includes protection updates and features that may be added, modified or removed, subject to the Norton License Agreement on Symantec.com.

**Norton™ Ultimate Help Desk – Single Use is a one-time service only (not a subscription) for 1 Device to be redeemed within 30 days of purchase⁷ and is subject to [Symantec's Norton Services Terms & Conditions](#).*

***Virus Protection Promise: To be eligible for the Virus Protection Promise, you must have a qualifying Norton subscription and unless you have Norton Small Business, you must also have purchased, renewed or upgraded that Norton subscription directly from Symantec, or activate automatic renewal with Symantec. If a Norton expert is unable to remove the virus from your device, then you may receive a refund based on the actual price paid for the current term of your qualifying Norton subscription. If you purchase a Norton bundle (a qualifying Norton subscription purchased with another Norton offering), your refund will be limited to the Manufacturer's Suggested Retail Price (MSRP) of your qualifying Norton subscription for the current term, not to exceed the total bundled price paid. Or, if your bundled purchase contains a qualifying Norton subscription with a non-Norton product, your refund will be limited to the Manufacturer's Suggested Retail Price (MSRP) of only your Norton qualifying subscription for the current term, not to exceed the total bundled price paid. Any refund will be net of any discounts or refunds received and less any shipping, handling and applicable taxes, except in certain states and countries where shipping, handling and taxes are refundable. The refund does not apply to any damages incurred as a result of viruses. See [Norton.com/guarantee](#) for details including qualifying Norton subscriptions.*

**** Norton Performance: For more detailed information about Norton product performance tests, please see:*

[AV-TEST, "Best Protection 2017 Award," March 2018](#)

[AV-TEST, "Product Review and Certification Report," September-October 2017](#)

[PassMark Software, "Consumer Security Products Performance Benchmarks \(Edition 1\)," November 2017](#)

¹ Requires your device to have an Internet/data plan and be turned on.

² Norton Family and Norton Family Premier features are not supported on Mac.

³ Mobile app must be downloaded separately

⁴English Only.

⁵PC, Mac, iOS, Android, Home Network, Printer (PC, Mac), Scanner (PC, Mac), Digital Camera (PC, Mac), MP4 players (PC, Mac)

⁶Cloud service includes providers like Box, Dropbox, Google Drive™, and OneDrive®. Backup on your local drive is limited to external HDD or DAS (Direct attached storage)

⁷Norton™ Ultimate Help Desk – Single Use (not a subscription service) is limited to one help desk call where any number of the services can be redeemed during that one call for your one device. You must redeem this service within 30 days of purchase.

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