



One-Year Limited Warranty

AltaFit ("Company") warrants to the original purchaser ("Customer") that this product ("Product") will be free from defects in workmanship and materials under normal use for a period of one (1) year from the original purchase date ("Warranty Period").

1. Coverage:

- a. Eligibility: This warranty extends only to the original purchaser and is not transferable. It applies exclusively to products purchased from AltaFit or its authorized resellers.
- b. What is Covered: The warranty covers the Product against defects in materials and workmanship under normal use. This includes any malfunctions or failures that occur during the warranty period under regular usage conditions.
- c. Duration (Hardware and Software): The coverage lasts for one year from the date of the original purchase, and this period is not extendable regardless of repairs made to the product.

Duration (Watch Straps): The coverage lasts for 30 days from the date of the original purchase, and this period is not extendable regardless of repairs made to the product.

2. Normal Use Definition:

- a. Usage Guidelines: "Normal use" refers to routine usage as outlined in the product's user manual or specifications. It includes operating the Product within the recommended parameters such as environmental conditions, and maintenance schedules.
- b. Exclusions: Normal use does not include any form of misuse, abuse, accidental damage, or modifications to the product. It also excludes usage in a manner contrary to the instructions provided by the Company or in any way that overburdens the Product's capabilities.

3. Proof of Purchase Requirement:

- a. Documentation Needed: Customers must provide a valid proof of purchase (receipt, invoice) that shows the date of purchase, product identification, and the seller's details.
- b. Importance: This proof is essential for validating the warranty and initiating service claims. Without it, warranty services may be delayed or denied.



4. Limits and Exclusions:

- a. Warranty Scope: This warranty does not cover damage resulting from external causes such as accidents, abuse, misuse, or problems with electrical power.
- b. Non-Coverage: It does not apply to expendable parts, cosmetic damage, or issues due to normal wear and tear or aging.
- c. Liability Limitation: AltaFit is not responsible for indirect, special, incidental, or consequential damages; this limitation applies even if AltaFit has been advised of the possibility of such damages.

5. To Obtain Warranty Service:

- a. Process: To claim warranty service, the Customer must contact AltaFit's customer service within the warranty period.
- b. Verification: The Customer may need to send the Product to a service center for inspection.
- c. Service Provision: The Company will repair, replace, or refund the product at its sole discretion.

6. Product Replacement or Repair:

- a. Service Options: If eligible under warranty, the Product may be repaired using new or refurbished parts or replaced with a new or refurbished product.
- b. Quality Assurance: Any repaired or replaced products will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer.

7. Governing Law:

Jurisdiction: This Warranty is governed by and construed under the laws of the country or state in which the Product was originally purchased.

8. Severability:

Validity: If any term of this Warranty is held to be illegal, invalid, or unenforceable, the legality, validity, and enforceability of the remaining terms will not be affected.

9. Customer service contact information:

If you have any questions about product warranty, please contact our customer service center:

Phone: +1 (855) 296-9981

Email us: support@letsfit.com