

Ecoflow RIVER 2 Max FAQ

1. What kind of fast charging does RIVER 2 Max support?

PD2.0/3.0

2. What is the operating temperature range of the RIVER 2 Max?

Optimal Operating Temperature (C): 20°C ~ 30°C

Charging Temperature (C): 0°C ~ 45°C

Discharging Temperature (C): -10°C ~ 45°C

Storage Temperature (C): -10°C ~ 45°C

3. How many solar panels can be used to charge RIVER 2 Max, and what is the solar input?

11-50V 13A, 220W Max

4. Does the RIVER 2 Max support dual charging?

No, RIVER 2 Series models do not support dual charging.

5. What connection methods does the EcoFlow app support?

Supports Wi-Fi and Bluetooth connections.

6. How much do RIVER 2 Series models weigh?

RIVER 2 Max: Approx. 13.4lbs

7. Does RIVER 2 Max support an Extra Battery?

No, they do not support an Extra Battery.

8. What is the capacity of the RIVER 2 Max batteries?

512Wh

9. What battery does the product use?

High-quality LFP battery

10. What devices can the product's AC output socket power?

The rated power of the product is 500W and the peak power is 1000W. With the X-Boost feature, the product's AC output sockets can power devices rated at 1000W or below. We recommend that you confirm the power of devices before use, and ensure that the sum power of all loaded devices is less than the rated power

11. How do I know how long the product can charge my devices?

The charging time is shown on the product's LCD screen, which can be used to estimate the charging time of most appliances with stable power usage

12. How do I know if the product is charging?

During charging, the remaining charging time is shown on the LCD screen. Meanwhile, the circle indicator around the remaining battery percentage rotates and the input power is shown

13. Can I take the product on a plane?

No

14. Can I switch the frequency of the product?

We recommend that you do not switch the frequency in most cases. If you need to switch the AC frequency due to special circumstances, please turn on the AC power, and then press and hold the AC output switch for 10 seconds or use the app to switch frequency

RIVER 2 Max Specs

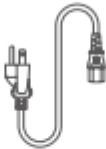
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|---------------------|---|-------------------------------|------------------------------|
| Capacity | 512Wh | Net Weight | Approximately 13.4lbs |
| Dimensions | 10.6 x 10.2 x 7.7inches | AC Input | 100-120V 50Hz/60Hz, 660W Max |
| Solar Input | 11-50V, 13A, 220W Max | USB-C Input/Output | 5/9/12/15/20V, 5A, 100W Max |
| DC Output | 12.6V, 10A/3A/3A, 126W Max | USB-A Output | 5V, 2.4A, 12W Max |
| AC Output | 120V 50Hz/60Hz, 500W (Surge 1000W) | Cell Chemistry | LFP |
| Cycle Life | 80%+ capacity after 3000 cycles | Discharge Temperature | 14°F to 113°F/-10°C to 45°C |
| Charge Temperature | 32°F to 113°F/0°C to 45°C | Optimal Operating Temperature | 68°F to 86°F/20°C to 30°C |
| Storage Temperature | 14°F to 113°F (68°F to 86°F is best)/-10°C to 45°C (20°C to 30°C is best) | Car Input | 12V/24V, 8A, 100W Max |
| DC5521 Output | 12.6V, 3A, 36W Max | App Control | Wi-Fi, Bluetooth |

What's in the Box

RIVER 2 Max



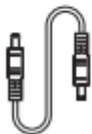
AC Charging Cable



Car Charging Cable



DC5521 Connection Cable



User Manual & Warranty Card

