



FREEDOM SILVER 6000 PLUS WARRANTY

THE MIRACLE MOBILITY FREEDOM SERIES WHEELCHAIRS ARE SUPPORTED WITH AN INDUSTRY LEADING LIMITED WARRANTY:

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| <ul style="list-style-type: none">• 2 Years on the Frame• 2 Years on the Motor | <ul style="list-style-type: none">• 1 Year on the Batteries• 1 Year on Electronic Components |
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The Miracle Mobility Limited Warranty does not include wearable parts such as fabric parts, supporting straps, arm rest pads, joystick button pads, thumb screws and knobs, and front and rear wheels. Plastic decorative parts are not covered under any warranty. The battery charger is included in the electronic components 1 year warranty. Accessories are NOT included in the wearable parts warranty. (See warranty policy on line for full exclusions) Any parts under warranty will be replaced and shipped to your door by UPS. Any service and labor fees, if applicable, to replace parts under warranty must be paid by the user. Due to its modular design, most parts can be easily exchanged by the end user. However, it is always recommended you seek professional help for maintenance and service, to make sure the work is done properly.

To file a warranty claim, contact warranty@miraclemobility.com.



Warranty Limitations

The warranty covers non-accidental damage. **Damaged caused by user negligence, accidental, or intentional acts that cause damage to the mobility device will not be covered under the warranty. Products which have been subject to negligence, abuse, improper storage, mis-handling, abusive operation, modification, or misuse of the device's original intent, are not covered by this warranty. Failure to follow the proper operating instructions as outlined in the owner's manual will also void this warranty.** All warranty claims will require photos of the chair to verify its condition. If photos cannot be provided the warranty part(s) will not be provided. No Exceptions to the Policy will be granted. **If damage has occurred during shipping, the damage must be reported within 72 hours of receipt of the medical device. If it is not reported during that time, any damage will be the owner's responsibility.**

Repairs

If repairs are needed for issues not covered by the warranty or after the warranty has expired, please contact our customer service department at customerservice@miraclemobility.com or call toll free at 888-375-7128 24 hours a day 7 days a week to secure the part(s) you need.