



← Warranty Information

coop

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5YR

We're happy to offer a 5-year limited warranty for our products.

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To make a warranty claim, call **888.316.1886** or email **customerservice@coophomegoods.com** and provide us with your order number.

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Except as otherwise agreed by Coop Home Goods LLC ("Coop") in writing, Coop products are warranted, to the original purchaser only, for use by the original purchaser against defects in material and workmanship for a period of five (5) years from the date of purchase from Coop or its authorized sellers. Coop does not warrant any products against defects or damage caused by misuse, abuse, abnormal use, alterations, or damage caused by events beyond the control of Coop. Purchase from non-authorized retailers, improper installation of filling, or failure to follow washing instructions will void the warranty. Coop's warranty and liability for any claim of defect in its products shall be limited to the cost of the product. Coop is not responsible for any indirect, special, incidental, consequential, or punitive damage from the use of its products. Upon a customer's written request within the warranty period and upon proof of original purchase and ownership, Coop will repair or replace defective products within a reasonable time. The original term of warranty applies, without extension, for repaired or replacement products. All defective product shall be sent to Coop freight prepaid by Customer in packaging appropriate to prevent damage in transit.



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