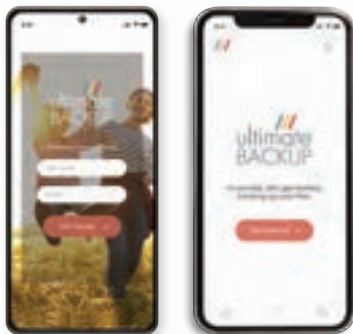# ultimate BACKUP®

Phone Instructions

Android Guide

*Before you get started make sure your phone is fully charged & all other apps are closed.

1. **Download** the **Ultimate Backup** App. Search for **Ultimate Backup** in the Google Play Store. Allow **Ultimate Backup** to access your photos.
2. **Launch** the **Ultimate Backup** App.
3. **Sign in** or **Create an Account.** If this is your first time using Ultimate Backup, you will need to create an account within the app.
4. **Press Start Backup.** May require you to allow permissions. Follow the steps given in the app to grant permissions.

Once you see **Backup Complete**, your files are saved onto your drive and you have the option to **View & Print** or remove files from your phone. You can now safely disconnect your drive to store in a safe place!

REQUIRES FREE APP DOWNLOAD!

iPhone/iPad Guide

*Before you get started make sure your phone is fully charged & all other apps are closed.

1. **Download** the **Ultimate Backup** App from the App Store.
2. **Launch the Ultimate Backup** App. Allow Ultimate Backup to access your photos.
3. **Sign in** with the same email address and password you used to sign into Ultimate Backup on your computer.
4. **Press Start Backup.** This will begin preparing your files to be copied to Ultimate Backup.

Once you see **Backup Complete**, your files are saved onto your drive and you have the option to **View & Print** or remove files from your phone. You can now safely disconnect your drive to store in a safe place!
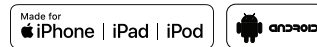
REQUIRES FREE APP DOWNLOAD!

Have Questions? Need Help?

Visit us at **help.ultimatebackup.com**
Email us at **support@ultimatebackup.com**
Call us at **+1-877-382-0949** USA
or **+44-208-144-5940** UK/EU

ultimate BACKUP®

Computer Instructions

Have Questions? Need Help?
Contact our U.S. based support team at
support@ultimatebackup.com or 877-382-0949

Windows Quick Start Guide

*Online instructions — ultimatebackup.com/windows

1. **Plug Ultimate Backup** into your computer's **USB port**
   Did you get a popup? If not, skip to step 5
2. Click **Open folder** to view files
   Do **NOT** click **Import pictures and videos**
3. Double-click **Launch UltimateBackup**
4. Ultimate Backup will open. On the main screen, click **START BACKUP** and you are all set!

Get Started without Autoplay
5. Click **Windows Start** Button
6. Select **Computer, This PC, My Computer** or **File Explorer**
7. Double-click the **drive** labeled **UBDRIVE**
8. Double-click **LaunchUltimateBackup**
9. Ultimate Backup will open. On the main screen, click **Start Backup** and you are all set!

Mac Quick Start Guide

*Online instructions: ultimatebackup.com/mac

1. **Plug Ultimate Backup** into your computer's **USB port**
2. On the Mac desktop, double-click the drive icon labeled **UBDRIVE**
3. When Finder opens, double-click **UltimateBackupForMac**
4. Ultimate Backup will open. On the main screen, click **Start Backup** and you are all set!

Chromebook Start Guide

*Online instructions: ultimatebackup.com/chromebook

1. **Download** the **Ultimate Backup Chromebook App** from the Google Play Store.
2. **Open** the App.
3. Plug in **Ultimate Backup**.

Granting Chromebook Access to your Ultimate Backup
4. Click the **time** in the bottom right corner of your screen to open the System menu.
5. Click the **Gear/Settings** icon in the top right corner.
6. Click the **Device** tab in the left side menu. Alternatively, you can type **External Storage** in the search bar.
7. Click the option **Storage Management**.
8. Click **External Storage Preferences**.
9. Under Available Devices, look for **UBDRIVE**. Toggle the switch to the right. It should now appear **Blue**.