

Pillow Cube™ Pillow Cubs Warranty

Pillow Cube guarantees the original purchaser that the Pillow Cubs Pillow will be replaced or repaired at our option, should it be deemed defective because of faulty workmanship or structural defects during this five year warranty period, excluding the specific limitations contained herein.

This Limited Warranty Covers

- **Deterioration in the cell structure of the material that causes the product to not return to its original shape.**
- **Any physical flaw in the material that causes it to split or crack despite normal use and proper handling.**

Length of Warranty

This Warranty protects your purchase for Five (5) years from original purchase. For the first year of your warranty 100% of the original purchase price of the pillow will be covered. For years 1-5 the replacement value will be prorated.

After year one the original owner will pay the prorated replacement charge of fifty (50) percent of the original purchase price. After year 1 but before the warranty expires the prorated charge to the original owner will increase 5% per year.

All shipping and handling charges will be the responsibility of the original purchaser.

Exclusions - This warranty does not cover the following

- **Changes in the softness or firmness of material**
- **Changes in the rebound properties of the material**

The pillow cover is warranted for one (1) year from the date of original purchase against faults in materials or workmanship. If the pillow is physically abused, damaged, soiled, burned, cut or torn, this warranty is void. This warranty does not cover changes in the cooling properties.

Important Information

- You must register your product with Pillow Cube (pillowcube.com) within 30 days of purchase for this warranty to be valid.**
- You must provide original sales receipt as valid proof of purchase for any warranty claim.**
- All warranties contained herein shall not apply if the product or cover has been physically damaged, burned, cut, torn or is abnormally soiled or unsanitary.**
- All shipping and handling costs are the responsibility of the purchaser.**
- This limited warranty provides the original purchaser specific legal rights which may vary from state to state.**

The materials used in the construction of our pillows are temperature sensitive. The ambient temperature may affect the materials performance and characteristics. For example warm or humid weather may make the material feel extra soft, while very cold weather may render the pillow somewhat firmer. A bedroom temperature between 65° – 75° Fahrenheit will generate the proper feel.