

What is Dune's warranty policy?

Every piece of Dune Jewelry comes with a Lifetime Warranty. Each piece is handcrafted and made-to-order. To ensure that you enjoy your memories & experiences, and we want those memories to last a lifetime. If your Dune Jewelry isn't what you expected (quality or comfort) we'll gladly replace it, encouraging you to be a Dune customer for life!

What is Dune's repair policy?

Within 60 days of receipt, if your Dune piece(s) needs repair or replacement due to a manufacturing defect, Dune Jewelry will repair it or replace it with the same product if available. If the same product is not available and the item cannot be repaired, an item of equal value will be offered or you can choose a merchandise credit.

After 60 days (and at the discretion of Dune Jewelry) you may have your item repaired by providing the original sales receipt or transaction id #. If you have additional questions or concerns, please contact us at care@dunejewelry.com