

FAQs – South Street Loft 11" Midnight Mattress



Q: What is the mattress firmness level?

A: The South Street Loft 11" Midnight mattress is a medium firm feel. You will initially feel the plush quilt, convoluted foam and then feel the firm support from the Quantum Coil spring unit.

Q: Are there weight restrictions?

A: We recommend you check your current box spring, platform bed or adjustable bed for weight restrictions. The mattress must be properly supported.

Q: Do I need a box spring?

A: No. Your South Street Loft 11" Midnight mattress works on your old box spring, a platform bed or adjustable bed.

Q: Can the mattress be used on an adjustable bed?

A: Yes.

Q: Can the mattress be flipped?

A: No. The South Street Loft 11" Midnight mattress is a single sided hybrid construction requiring no flipping.

Q: How many coils in the mattress?

A: Twin 536 coils, Twin Extra Long 572 coils, Full 681 coils, Queen 789 coils, King 975 coils and California King 958 coils.

Q: What is the warranty?

A: For details, see enclosed Limited Warranty Card.

Q: How many people are recommended for set up?

A: We recommend two people. The California King size mattress weighs approximately 107 lbs.

Q: How much does my mattress weigh?

A: Twin 60 lbs., Twin Extra Long 62 lbs., Full 76 lbs., Queen 86 lbs., King 97 lbs., California King 107 lbs.

Q: How long does it take to adjust to my new mattress?

A: While everyone is different, it typically takes 2 weeks for your body to adjust to a new sleeping surface.

Q: Does this mattress require special sheets?

A: No.

Q: Installation Tips:

A: Upon delivery, you should position the mattress next to your old box spring, platform bed or adjustable bed while still in the shipping box. Remove from carton and position mattress on the installation surface. Carefully, use enclosed tool to activate the expansion and complete the process. It can take up to 3 hours for your mattress to fully expand.